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February 20, 2014

Elizaveta Malashenko
Deputy Director
Safety and Enforcement Division
California Public Utilities Commission

Re: Loss of Gas Service to the City of Needles on February 19, 2014

Dear Ms. Malashenko,

I wanted to provide you with some background and an update on the gas loss event that occurred at the Needles Tap Regulating and Metering Station, at PG&E's Topock Compressor Station in Topock, California. First, I want to assure you that we take this and every other incident very seriously and will use what we learn to improve our overall system safety and reliability.

This event involved PG&E personnel inadvertently leaving a valve in the closed position during routine valve maintenance performed on February 18, 2014, which resulted in a loss of gas service to approximately 2300 Southwest Gas customers in Needles, CA the following day. On February 19, 2014, PG&E received a call from Southwest Gas at 0527 hours stating that the City of Needles did not have any gas pressure. PG&E personnel arrived on site at Needles Tap Regulating and Metering Station at 0732 hours and determined that V-5, a valve downstream of the station which connects the PG&E system to Southwest Gas, was closed.

PG&E has since returned Needles Tap Regulating and Metering Station to normal operation, and opened V-5 at the request of Southwest Gas to return gas flow to normal operation. Southwest Gas began relighting its gas customers on the morning of February 20, 2014. This event has been entered into our Corrective Action Program system and is currently under investigation, to determine the factors that contributed to this event. The results of this investigation will be provided to the SED.

Please let me know if you have any questions or require further information.

Sincerely,

/S/

Bill Gibson

Cc: Paul Clanon, CPUC
Denise Tyrell, CPUC

Redacted

Laura Doll, PG&E

Redacted

Sumeet Singh, PG&E