

From: Campbell, Michael  
Sent: 2/26/2014 8:21:19 AM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: Fwd: San Francisco Wii-Fi Service Outage  
FYI

Begin forwarded message:

**From:** CPUC ALERT <[cpuc\\_alert@cpuc.ca.gov](mailto:cpuc_alert@cpuc.ca.gov)>  
**Date:** February 26, 2014 at 7:41:47 AM PST  
**To:** ALL SF <[ALL\\_SF@cpuc.ca.gov](mailto:ALL_SF@cpuc.ca.gov)>  
**Subject: RE: San Francisco Wii-Fi Service Outage**

**From:** Information Technology Services Branch (ITSB)

**Subject:** Comcast Service Outage

**Incident Window:**

Start date & time: 2/25/2014 1:00PM (Tuesday)

Tentative end date & time: 2/25/2014 7:00PM (Tuesday)

**Purpose:**

This is to inform you Comcast has restored service to our area.

**Impacted Systems & Services:**

- San Francisco Wi-Fi at 505 Van Ness Ave is now available.

**Where can I get additional information or report problems?**

- To report other unrelated issues, please contact the IT Service Desk at 415-703-1767.