

From: Zafar, Marzia  
Sent: 2/28/2014 12:40:36 PM  
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe)  
Cc: Colvin, Michael (michael.colvin@cpuc.ca.gov)  
Bcc:  
Subject: CARE question

Hi,

Does a qualified CARE customer have to pay a deposit to start service with a utility? The deposit is based on your credit score, right? Not everyone is required to have a deposit, right? So, a CARE customer with bad credit, is he/she required to pay a deposit for utility service?

**Marzia Zafar** - Director, Policy & Planning Division

California Public Utilities Commission | [zaf@cpuc.ca.gov](mailto:zaf@cpuc.ca.gov) | 415-703-1997