

From: Cherry, Brian K
Sent: 2/28/2014 12:43:32 PM
To: Zafar, Marzia (marzia.zafar@cpuc.ca.gov); Torres, Albert (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=AFT1); Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAE)
Cc: Colvin, Michael (michael.colvin@cpuc.ca.gov)
Bcc:
Subject: Re: CARE question

I will defer to Al and Sid on answering this question.

From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]
Sent: Friday, February 28, 2014 12:41 PM
To: Cherry, Brian K; Allen, Meredith
Cc: Colvin, Michael
Subject: CARE question

Hi,

Does a qualified CARE customer have to pay a deposit to start service with a utility? The deposit is based on your credit score, right? Not everyone is required to have a deposit, right? So, a CARE customer with bad credit, is he/she required to pay a deposit for utility service?

Marzia Zafar - Director, Policy & Planning Division

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