

From: Campbell, Michael
Sent: 2/26/2014 8:21:19 AM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: Fwd: San Francisco Wii-Fi Service Outage
FYI

Begin forwarded message:

From: CPUC ALERT <cpuc_alert@cpuc.ca.gov>
Date: February 26, 2014 at 7:41:47 AM PST
To: ALL SF <ALL_SF@cpuc.ca.gov>
Subject: RE: San Francisco Wii-Fi Service Outage

From: Information Technology Services Branch (ITSB)

Subject: Comcast Service Outage

Incident Window:

Start date & time: 2/25/2014 1:00PM (Tuesday)

Tentative end date & time: 2/25/2014 7:00PM (Tuesday)

Purpose:

This is to inform you Comcast has restored service to our area.

Impacted Systems & Services:

- San Francisco Wi-Fi at 505 Van Ness Ave is now available.

Where can I get additional information or report problems?

- To report other unrelated issues, please contact the IT Service Desk at 415-703-1767.