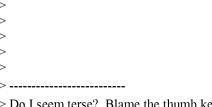
```
Campbell, Michael
 Sent:
           2/27/2014 9:30:04 PM
 To:
           Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
 Cc:
 Bcc:
 Subject: Re: POSTPONED: New Outlook Email Feature Will Help Minimize Unintended
           Reply-All Messages
Holy shit! A new system in place. I love Pg&e. Taking nets on effectiveness?
> On Feb 27, 2014, at 7:18 PM, "Dietz, Sidney" <SBD4@pge.com> wrote:
> Fyi.
> -----Original Message-----
> From: TSC - Service Desk Communications
> To: PGE Service Desk Clients
> Sent: Feb 27, 2014 6:35 PM
> Subject: POSTPONED: New Outlook Email Feature Will Help Minimize Unintended Reply-All Messages
> << Picture (Device Independent Bitmap)>>
> ATTENTION: Outlook email users
> In support of the ongoing storm event, the planned rollout of the new Outlook email feature to minimize
unintended reply-all messages has been postponed until further notice. Updated information will be shared once a
rescheduled date has been selected and approved.
> Thank you for your understanding.
> TSC - Service Desk Communications
> Have questions or comments regarding this communication?
> Please click here < mailto | Red | wpge.com > to email TSC - Service Desk Communications.
> Please do not reply to this message as the response will not be delivered to the originator.
> From: TSC - Service Desk Communications
> Sent: Wednesday, February 26, 2014 4:30 PM
> To: PGE Service Desk Clients
> Subject: Awareness: New Outlook Email Feature Will Help Minimize Unintended Reply-All Messages
>
> << Picture (Device Independent Bitmap)>>
> ATTENTION: Outlook email users
```

From:

```
> Who needs to know?
> All Outlook email users should be aware.
> What is happening?
> A new Outlook feature is being added for all PG&E email users to help minimize unintended reply-all
messages.
> When will this information be effective?
> BEGINNING TONIGHT:
> Wednesday, February 26, 2014
> 6:00 \text{ p.m.}
> NOTE: This planned update will continue as scheduled only if weather and operating conditions permit.
> All email users are scheduled to receive the feature by March 5, 2014.
> Why does this matter to you?
> After your Outlook has been updated with the new feature, each time you use "Reply All" to respond to an
email that has more than one recipient, the following pop-up message will appear to confirm if you really want to
reply to all.
> << Picture (Device Independent Bitmap)>>
> Click the "Yes" button if you would like to proceed with a reply to all recipients; click the "No" button if you
don't.
> This feature is only available when accessing email from your desktop or laptop computer, not via a mobile
device, such as an iPhone, Android smartphone, iPad, or tablet.
> If you have questions or experience any issues related to this awareness communication, you may contact the
Technology Solution Center (TSC) - IT Service Desk at 223-9000 or 415-973-9000 for assistance. For self-help
or to submit non-urgent IT requests, please visit our website at
https://urldefense.proofpoint.com/v1/url?u=http://tsc/&k=4%2BViHuL0UtSJBpVrYi3EdQ%3D%3D%0A&r=Ybkv
> Thank you.
> TSC - Service Desk Communications
> Have questions or comments regarding this communication?
> Please click here < mailt | Red | @pge.com > to email TSC - Service Desk Communications.
> Please do not reply to this message as the response will not be delivered to the originator.
```



- > Do I seem terse? Blame the thumb keyboard.
- > PG&E is committed to protecting our customers' privacy.
- > To learn more, please visit <a href="http://www.pge.com/about/company/privacy/customer/">http://www.pge.com/about/company/privacy/customer/</a>