

From: Campbell, Michael  
Sent: 2/27/2014 9:30:04 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: Re: POSTPONED: New Outlook Email Feature Will Help Minimize Unintended Reply-All Messages

Holy shit! A new system in place. I love Pg&e. Taking nets on effectiveness?

> On Feb 27, 2014, at 7:18 PM, "Dietz, Sidney" <SBD4@pge.com> wrote:

>

> Fyi.

> -----Original Message-----

> From: TSC - Service Desk Communications

> To: PGE Service Desk Clients

> Sent: Feb 27, 2014 6:35 PM

> Subject: POSTPONED: New Outlook Email Feature Will Help Minimize Unintended Reply-All Messages

>

>

> <<Picture (Device Independent Bitmap)>>

>

> ATTENTION: Outlook email users

>

> In support of the ongoing storm event, the planned rollout of the new Outlook email feature to minimize unintended reply-all messages has been postponed until further notice. Updated information will be shared once a rescheduled date has been selected and approved.

>

> Thank you for your understanding.

>

> TSC - Service Desk Communications

>

> Have questions or comments regarding this communication?

> Please click here <mailto:Red@pge.com> to email TSC - Service Desk Communications.

>

> Please do not reply to this message as the response will not be delivered to the originator.

>

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> \_\_\_\_\_

> From: TSC - Service Desk Communications

> Sent: Wednesday, February 26, 2014 4:30 PM

> To: PGE Service Desk Clients

> Subject: Awareness: New Outlook Email Feature Will Help Minimize Unintended Reply-All Messages

>

>

>

> <<Picture (Device Independent Bitmap)>>

>

> ATTENTION: Outlook email users

>

>  
> Who needs to know?  
>  
> All Outlook email users should be aware.  
>  
>  
> What is happening?  
> A new Outlook feature is being added for all PG&E email users to help minimize unintended reply-all messages.  
>  
>  
> When will this information be effective?  
>  
> BEGINNING TONIGHT:  
> Wednesday, February 26, 2014  
> 6:00 p.m.  
>  
> NOTE: This planned update will continue as scheduled only if weather and operating conditions permit.  
>  
> All email users are scheduled to receive the feature by March 5, 2014.  
>  
>  
> Why does this matter to you?  
> After your Outlook has been updated with the new feature, each time you use “Reply All” to respond to an email that has more than one recipient, the following pop-up message will appear to confirm if you really want to reply to all.

>  
> <<Picture (Device Independent Bitmap)>>  
>  
> Click the “Yes” button if you would like to proceed with a reply to all recipients; click the “No” button if you don’t.

>  
> This feature is only available when accessing email from your desktop or laptop computer, not via a mobile device, such as an iPhone, Android smartphone, iPad, or tablet.

>  
>  
> If you have questions or experience any issues related to this awareness communication, you may contact the Technology Solution Center (TSC) - IT Service Desk at 223-9000 or 415-973-9000 for assistance. For self-help or to submit non-urgent IT requests, please visit our website at <https://urldefense.proofpoint.com/v1/url?u=http://tsc/&k=4%2BViHuL0UtSJBpVrYi3EdQ%3D%3D%0A&r=Ybkv>

>  
> Thank you.  
>  
> TSC - Service Desk Communications  
>  
> Have questions or comments regarding this communication?  
> Please click here <[mailto:Red \[redacted\]@pge.com](mailto:Red [redacted]@pge.com)> to email TSC - Service Desk Communications.  
>  
> Please do not reply to this message as the response will not be delivered to the originator.

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>  
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> Do I seem terse? Blame the thumb keyboard.

>

> PG&E is committed to protecting our customers' privacy.

> To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>