








Gas Operations “See Our Progress”

In 2013, Gas Operations employees went above and beyond to accomplish an unprecedented amount of work on our system. Our achievements last year compared to 2010 demonstrate our commitment to becoming the safest, most reliable gas company in the country.

	2010	2013
 GAS ODOR RESPONSE TIMES¹		
Average response time in minutes	33.3	21.3
Percent response within 60 minutes	94.4%	99.3%
 SCADA VISIBILITY AND CONTROL POINTS²		
Transmission pressures and flows	1,306	1,809
Distribution pressures and flows	293	735
 GAS TRANSMISSION³		
Miles of pipeline replaced	1	69
Miles of pipeline hydrotested	0	199
Miles of pipeline made piggable	131	157
Automated valves installed	0	75
Percent of system with GPS center line data	0%	96.2%
 GAS DISTRIBUTION		
Miles of main replaced ³	27	69
Open Grade 2 and 2+ leak indications ⁴	12,203	151
 GAS MAPPING CYCLES¹ (construction complete to mapping complete)		
Average duration to update maps (days)	75 ⁵	34
Percent of jobs mapped within 90 days	16% ⁵	97%
OTHER³		
Pressure Exceedances	774 ⁵	31

¹Data represents year-to-date average
²Data represents year-end cumulative
³Data represents total for specified year
⁴Data represents total remaining at year end
⁵Data as of 2011

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