

From: Prosper, Terrie D.
Sent: 3/5/2014 12:38:06 AM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)
Cc:
Bcc:
Subject: Re: Report from tonight's Carmel City Council meeting

Thank you!

----- Original message -----

From: "Doll, Laura"
Date: 03/05/2014 12:23 AM (GMT-08:00)
To: "Clanon, Paul" , "Prosper, Terrie D."
Subject: Fw: Report from tonight's Carmel City Council meeting

Fyi

From: Doll, Laura
Sent: Tuesday, March 04, 2014 10:54 PM
To: Tyrrell, Denise (denise.tyrrell@cpuc.ca.gov) <denise.tyrrell@cpuc.ca.gov>; elizaveta.malashenko@cpuc.ca.gov <elizaveta.malashenko@cpuc.ca.gov>
Cc: Cherry, Brian K; Singh, Sumeet
Subject: Report from tonight's Carmel City Council meeting

Denise and Liza

The PG&E team that participated in the Carmel City Council meeting has reported back and I wanted to share some of their observations.

1. About 50 members of the public attended the meeting and six residents participated during public comment.
2. Mayor Burnett introduced yesterday's incident, expressed gratitude that there were no injuries, and credited the Commission and PG&E for maintaining good communication with the City.
3. Fire Chief Calhoun briefed the Council about the incident and response; he has indicated his interest in participating in the investigation.
4. Papia Gambelin (PG&E Government Relations Director) and Kevin Knapp (PG&E VP

of Gas Transmission and Distribution) provided overviews of the response and next steps, including PG&E's investigation, the assessment by the Exponent technical consultants which began today, and the separate investigation by the CPUC which is underway. Kevin Knapp acknowledged that the crew was unaware of the presence of the plastic pipe yesterday and that the map used by the crew did not show it. He noted that we are tracing all maps and records for the location to determine their potential role.

5. One local TV station, KSBW (local channel 8) was granted an interview which will air tonight. An update also was provided earlier today to the local weekly paper, the Carmel Pine Cone, regarding next steps.

6. Key issues raised during public comment included

- Interest in PG&E increasing local notification about upcoming work
- General concerns by one resident about PG&E's past performance with smart meter health issues, Hinkley water quality, San Bruno, etc.
- Concerns about previous work that one resident believes caused problems with the sewer system near his home
- Interest in re-inspecting all PG&E work in the area
- The need for improved mapping and records, and increased communication and followup meetings with the community

7. PG&E customer care staff will follow up with individual customers as appropriate.

In terms of our progress, our internal investigation is a very high priority and is well underway. We remain in stand down mode on all gas pipeline work in Carmel and any distribution work throughout the entire system that is similar to that being done in Carmel yesterday while we review our procedures and gather other data. We will keep your team informed throughout. And as you requested, we will notify you when we plan to resume non-emergency distribution pipeline work. Exponent consultants began their investigation on-site this afternoon. We are working on the substantial data request received today from Nathan Sarina of SED, and are arranging the staff interviews requested by the SED team for this Thursday.

Thanks to you both for your prompt response this morning. It was very beneficial to have clarity about your approach and how it relates to ours prior to tonight's meeting.

Feel free to contact me or Sumeet Singh, VP of Gas Operations, with any questions.

Regards,

Laura

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