

From: Doll, Laura
Sent: 3/19/2014 9:04:24 AM
To: eim@cpuc.ca.gov (eim@cpuc.ca.gov); maria.solis@cpuc.ca.gov
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Cc: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)
Bcc:
Subject: Detailed documentation of [Redacted] complaint responses

Liza and Maria

Last night I sent you information about leak surveys and other service calls associated with customer [Redacted]

I didn't realize that our legal team was also preparing binders with copies of every customer query and our response from feb 2009 to Mar 2014.

I'm attaching a photo of the binders.
(4 sets)

Do you want these? Perhaps one or two for your records?

I'm aware that huge volumes of paper are not desirable...

Wanted to check before having them delivered.

Thanks
Laura