

From: Caron, Jennifer  
Sent: 3/6/2014 1:02:15 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Yamagata, Joy C. (JYamagata@semprautilities.com); Zelmar, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=KJZ1); afaustino@semprautilities.com (afaustino@semprautilities.com); Michelle.Thomas@sce.com (Michelle.Thomas@sce.com); David.Lowery@sce.com (David.Lowery@sce.com)  
Cc:  
Bcc:  
Subject: request for dummy log-ins for My Account

Hi,

Energy Division and Business and Community Outreach would like to have a dummy My Account log-in for a hypothetical residential customer and commercial customer from each IOU. It's possible this is something that you have already done for us in the past when the updated My Account platforms were launched at each of your utilities, so you might be able to simply resend us log-ins and passwords. I apologize that I don't remember who the right contacts are at each utility to make the request directly. (Karen, I was hoping you can connect me to the right PG&E person!).

Let me know if you have questions.

Thanks for your help!

Jennifer

415-355-5499