








Gas Operations “See Our Progress”

In 2013, Gas Operations employees went above and beyond to accomplish an unprecedented amount of work on our system. Our achievements last year compared to 2010 demonstrate our commitment to becoming the safest, most reliable gas company in the country.

		2010	2013
	GAS ODOR RESPONSE TIMES¹		
	Average response time in minutes	33.3	21.3
	Percent response within 60 minutes	94.4%	99.3%
	SCADA VISIBILITY AND CONTROL POINTS²		
	Transmission pressures and flows	1,306	1,809
	Distribution pressures and flows	293	735
	GAS TRANSMISSION³		
	Miles of pipeline replaced	1	69
	Miles of pipeline hydrotested	0	199
	Miles of pipeline made piggable	131	157
	Automated valves installed	0	75
	Percent of system with GPS centerline data	0%	96.2%
	GAS DISTRIBUTION		
	Miles of main replaced ³	27	69
	Open Grade 2 and 2+ leak indications ⁴	12,203	151
	GAS MAPPING CYCLES¹ (construction complete to mapping complete)		
	Average duration to update maps (days)	75 ⁵	34
	Percent of jobs mapped within 90 days	16% ⁵	97%
	OTHER³		
	Pressure Exceedances	774 ⁵	31

¹Data represents year-to-date average

²Data represents year-end cumulative

³Data represents total for specified year

⁴Data represents total remaining at year end

⁵Data as of 2011

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