



March 25, 2014

«CUSTOMER_NAME»
OR CURRENT OCCUPANT
«PREM_ADDRESS2»
«PREM_ADDRESS1»
«PREM_CITY» «PREM_STATE» «PREM_POSTAL»

Dear «CUSTOMER_NAME»

The City of San Carlos and Pacific Gas and Electric Company (PG&E) have been working closely on the safe operations of a PG&E natural gas transmission pipeline running along Brittan Avenue in San Carlos. The purpose of this letter is to update you about the current status of this gas transmission pipeline, known as Line 147, and the next steps being planned to ensure its safe operation.

Line 147's role in enhancing the reliability of San Carlos' natural gas system

Line 147 plays an important role in San Mateo County's gas transmission pipeline system by meeting residential and commercial customer energy needs during cold weather or when upgrades or inspections are performed on neighboring pipelines. Line 147 provides PG&E with additional transmission capacity to deliver reliable and uninterrupted gas service to more than 650,000 customers in both San Carlos and along the Peninsula.

Next Steps

In 2014, PG&E plans to perform upgrades to a section of Line 147. A bend in the pipeline will be replaced that is located near Edmonds Road between San Carlos and Redwood City. This upgrade will allow for an internal inspection of the entire length of Line 147 using an In-Line Inspection tool. In-Line Inspection uses sophisticated technology to thoroughly inspect the inside of pipelines. While the City of San Carlos and PG&E continue to discuss the operating pressure of Line 147, the City supports this upgrade and inspection plan and appreciates PG&E's willingness to expedite this work. This plan will increase our knowledge about the line, and should provide more information about its safe maximum operating pressure. In the meantime, the City of San Carlos requested enhanced monitoring of Line 147. PG&E respects the City's leadership and commitment to safety and has agreed to perform additional monitoring of Line 147 until the In-Line Inspection results are available.

As PG&E and the City of San Carlos work in partnership to ensure the safety and reliability of PG&E's gas transmission system, we will be sure to keep you informed of our progress. We are planning a community meeting in the near future to which you will receive an invitation in the mail. Meanwhile, if you want additional information or have any questions, please make use of the following resources:

- Contact your local PG&E Customer Care Manager [Redacted] at [Redacted]
- Visit the City of San Carlos Line 147 website at www.cityofsancarlos.org/depts/cm/pge/default.asp.
- Learn more about what PG&E is doing to enhance the safety and reliability of the entire gas system at www.pge.com/seeourprogress.

Sincerely,

Papia Gambelin
Corporate Affairs Director, Central Coast Region
Pacific Gas and Electric Company

Mark Olbert
Mayor
City of San Carlos