



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216653 Taken By: Redacted Time Taken: 12:54 Rescheduled By:
 Premise ID: 1653216499 Date Taken: 12/2/11 Status: Completed

Customer Information

Account ID: Redacted
 Hm Ph:
 Bus Ph:
 Cont Ph:
 Name:
 Address:
 City:

Premise Information

Prem Type: Redacted
 Bus Activity:
 Home Area:
 Sub Area:
 Check Digit:
 SL:
 LS:
 Gas Sp Id:
 Elec Sp Id:
 MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:
 Contractor Ph:
 Contractor Waiting:
 Job Owner:
 Job Owner Ph:
 Site Ready:

Completion Information

Job Code: 4010 - G CO Investigation
 Fld Act Type 1: CO-INVES Comp Code 1: 4012 - G CO Invest-Cust Equip
 Fld Act Type 2: Comp Code 2: 4072 - G Hi-Low Press-Cust Equip
 Fld Act Type 3: Comp Code 3: -
 Fld Act Type 4: Comp Code 4: -
 FAS Priority: 0
 MIR:
 OEC:

PM Information

PM Order:
 PM Operation:

Order Dates/Misc.

Date Wanted: 12/2/11
 App Start Time: 08:00
 App End Time: 20:00
 Order Exp Date: 12/2/11
 Dispatcher ID: Redacted

New Hazards / Surveys / Misc.

New Hazard Code 1: -
 New Hazard Code 2: -
 New Hazard Code 3: -
 Survey 1:
 Survey 2:
 Survey 3:
 Call Ahead Attempt:
 Call Ahead Success:
 Return To Record:
 Service Rpt: Y

Check Digit:
 Tot Amt Owing:
 Cash Only Flag:

Technician Information:

Tech ID: Redacted
 Comp Date/Time: 12/2/11 2:54 PM
 Dispatched Time: 13:11
 Acknwldg Time: 13:14
 En Route Time: 13:15
 On Site Time: 13:27

Service History / Existing Hazards

Service Hist 1: 09-02-2010 C-TEST
 Service Hist 2:
 Hazard Code 1: 19 - Other Gas
 Hazard Code 2: -
 Hazard Code 3: -
 Hazard Date 1: 12/23/09
 Hazard Date 2:
 Hazard Date 3:

Cancel Information

User ID:
 Rsn Code:
 Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID: 1653216653	Taken By: Redac	Time Taken: 12:54
Premise ID: 1653216499	Date Taken: 12/2/11	Status: Completed

CSR Remarks:

AXS OK EVAC CO Investigation - believes CO present Redacted SHOWING SIGNS OF CARBON MOX

EMR Ord Detail:

BEWARE OF Redacted

EMR Completion:

BEWARE OF Redacted

Dispatcher:

D1GJAOE DNA 13:08 ETA 13:41 Customer believes CO making them ill.

General:

Outside ambient and inside sensit ambient reading is 0-ppm; Garage ambient reading is 0-ppm. Furnace

Extended:

flue and furnace registers AM reading is 0-ppm. Water heater flue reading is 5-ppm. Water htr ddraft diverter legs are rusted. Advied cust. Advied customer to replace furnace filter. Taped air gaps in furnace enclosure. Advied customer to caulk any air gaps permanently. Customer wanted service reg pressure tested and riser inspected for damage. Sensit tested meter and outside and inside house 0% LEL; Riser looked good. Clocked meter 0-cfh. Found dryer appls valve capped.

Cancel Notes: