



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216170 Taken By: Time Taken: 07:31 Rescheduled By:

Premise ID: 1653216499 Date Taken: 2/28/09 Status: Completed

Customer Information

Account ID:

Hm Ph:

Bus Ph:

Cont Ph:

Name:

Address:

City:

Premise Information

Prem Type:

Bus Activity:

Home Area:

Sub Area:

Check Digit:

SL:

LS:

Gas Sp Id:

Elec Sp Id:

MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:

Contractor Ph:

Contractor Waiting:

Job Owner:

Job Owner Ph:

Site Ready:

Completion Information

Job Code: 4180 - G Unspecified-Outside

Fld Act Type 1: GASUNSPO Comp Code 1: 5002 - G Change SM SP Mtr-Unsched

Fld Act Type 2: Comp Code 2: 5182 - G Install SM SP Module

Fld Act Type 3: Comp Code 3: -

Fld Act Type 4: Comp Code 4: -

FAS Priority: 1

MIR:

OEC:

PM Information

PM Order:

PM Operation:

Order Dates/Misc.

Date Wanted: 2/28/09

App Start Time: 08:00

App End Time: 17:00

Order Exp Date: 2/28/09

Dispatcher ID:

New Hazards / Surveys / Misc.

New Hazard Code 1: -

New Hazard Code 2: -

New Hazard Code 3: -

Survey 1: SRC

Survey 2:

Survey 3:

Call Ahead Attempt: X

Call Ahead Success:

Return To Record:

Service Rpt: X

Check Digit:

Tot Amt Owing:

Cash Only Flag:

Technician Information:

Tech ID:

Comp Date/Time: 2/28/09 10:32 AM

Dispatched Time: 07:57

Acknwldg Time:

En Route Time: 09:56

On Site Time: 10:04

Service History / Existing Hazards

Service Hist 1:

Service Hist 2:

Hazard Code 1: -

Hazard Code 2: -

Hazard Code 3: -

Hazard Date 1:

Hazard Date 2:

Hazard Date 3:

Cancel Information

User ID:

Rsn Code:

Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID:	1653216170	Taken By:	Redac	Time Taken:	07:31
Premise ID:	1653216499	Date Taken:	2/28/09	Status:	Completed

CSR Remarks:

FRNTGATE OPEN/R SIDE/CHK GAS MTR/CUST ANXIOUS/CAP MTR/RECENT USAGE AFTER 0 USAGE FOR 1YR/ POSSIBLE DR.

EMR Ord Detail:

EMR Completion:

Dispatcher:

General:

OVER READ, 7228 WAS READ, SCREW MISSING FROM INDEXGEARS NOT MESHING,REPLACED MTR ADDED MODULE

Extended:

USED QCD, PAINTED.

Cancel Notes: