



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216696 Taken By: Red Time Taken: 14:49 Rescheduled By:
 Premise ID: 1653216499 Date Taken: 8/4/10 Status: Completed

Customer Information

Account ID: Redacted
 Hm Ph:
 Bus Ph:
 Cont Ph:
 Name:
 Address:
 City:

Premise Information

Prem Type: Redacted
 Bus Activity:
 Home Area:
 Sub Area:
 Check Digit:
 SL:
 LS:
 Gas Sp Id:
 Elec Sp Id:
 MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:
 Contractor Ph:
 Contractor Waiting:
 Job Owner:
 Job Owner Ph:
 Site Ready:

Completion Information

Job Code: 8200 - E ECI Mtr Test
 Fld Act Type 1: C-TEST Comp Code 1: 2141 - E Invest Mtr/Mod No Prob Found
 Fld Act Type 2: Comp Code 2: 8200 - E ECI Mtr Test
 Fld Act Type 3: Comp Code 3: -
 Fld Act Type 4: Comp Code 4: -
 FAS Priority: 2
 MIR:
 OEC:

PM Information

PM Order:
 PM Operation:

Order Dates/Misc.

Date Wanted: 9/2/10
 App Start Time: 08:00
 App End Time: 12:00
 Order Exp Date: 9/2/10
 Dispatcher ID: Redacted

New Hazards / Surveys / Misc.

New Hazard Code 1: -
 New Hazard Code 2: -
 New Hazard Code 3: -
 Survey 1:
 Survey 2:
 Survey 3:
 Call Ahead Attempt:
 Call Ahead Success:
 Return To Record:
 Service Rpt: Y

Check Digit:
 Tot Amt Owing:
 Cash Only Flag:

Technician Information:

Tech ID: Redacted
 Comp Date/Time: 9/2/10 2:17 PM
 Dispatched Time: 12:38
 Acknwldg Time:
 En Route Time: 11:17
 On Site Time: 11:39

Service History / Existing Hazards

Service Hist 1: 12-23-2009 GASLEAKH
 Service Hist 2: 12-16-2009 TONSMST
 Hazard Code 1: 19 - Other Gas
 Hazard Code 2: -
 Hazard Code 3: -
 Hazard Date 1: 12/23/09
 Hazard Date 2:
 Hazard Date 3:

Cancel Information

User ID:
 Rsn Code:
 Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID:	1653216696	Taken By:	Redacte	Time Taken:	14:49
Premise ID:	1653216499	Date Taken:	8/4/10	Status:	Completed

CSR Remarks:

LOCKED GATE/EMS-PXPE REQ THIS DATE AND WBT

EMR Ord Detail:

BEWARE OF TENANT

EMR Completion:

Dispatcher:

General:

UIQ READ CONFIRM MTR TESTED GOOD, CUST REQUEST TO HAVE VOLTAGE MONITORED, CUST HAS ALOT OF CONCERNS
10YR

Extended:

Cancel Notes: