

## **CC&B Online Query**

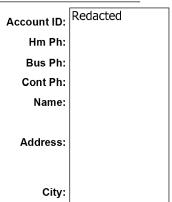
Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216826 Taken By: Redacte Time Taken: 08:46 Rescheduled By:

Premise ID: 1653216499 Date Taken: 10/11/12 Status: Completed

#### **Customer Information**



#### **Premise Information**

Prem Type:	Redacted
Bus Activity:	
Home Area:	
Sub Area:	
Check Digit:	
SL:	
LS:	
Gas Sp ld:	
Elec Sp ld:	
MtrRd Route:	

#### **New Business/ Disconnect-Reconnect**

Contractor:
Contractor Ph:
Contractor Waiting:

Job Owner:
Job Owner Ph:

**PM** Information

PM Operation:

Order Dates/Misc.

PM Order:

Site Ready:

#### **Completion Information**

Job Code: 1240 - E Unspecified-Outside

Fld Act Type 1: ELEUNSPO Comp Code 1: 0980 - Cancel Per Customer

Fld Act Type 2: Comp Code 2: Fld Act Type 3: Comp Code 3: Fld Act Type 4: Comp Code 4: -

FAS Priority: 1

OEC:

## ode 5. -

Date Wanted: 10/11/12
App Start Time: 08:00
App End Time: 20:00
Order Exp Date: 10/11/12
Dispatcher ID: Redacted

Check Digit: Tot Amt Owing: Cash Only Flag:

## New Hazards / Surveys / Misc.

New Hazard Code 1: 
New Hazard Code 2: 
New Hazard Code 3: -

Survey 1: SRC

Survey 2:

Survey 3:

Call Ahead Attempt: Y
Call Ahead Success:

Return To Record:

Service Rpt: Y

#### **Service History / Existing Hazards**

Service Hist 1: 09-25-2012 REMORVM Service Hist 2: 01-19-2012 HILOPRES

Hazard Code 1: 19 - Other Gas

Hazard Code 2: -Hazard Code 3: -

Hazard Date 1: 12/23/09

Hazard Date 2: Hazard Date 3:

### **Technician Information:**

Tech ID: Re

Redacted

Comp Date/Time: 10/11/12 4:24 PM

Dispatched Time: 12:55

Acknwldg Time:

En Route Time: 15:25
On Site Time: 15:42

#### **Cancel Information**

User ID: Rsn Code:

Code Desc:

#### **Attachments**

# of Attachments:

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## **Business Intelligence Center of Excellence**

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Parameter(s):						
Field Order ID:	1653216826	Taken By: Reda	cted	Time Taken:	08:46	
Premise ID:	1653216499	Date Taken: 10/1	1/12	Status:	Completed	
CSR Remarks: TAG TO Redacted	- INSTALL VOLT.	AGE EQUIPMENT ~ PEF	Redacted			
EMR Ord Detail: BEWARE OF Redacte HER DOOR	ed CUSTOMER V	VANTS TO MAKE SURE	EVERYTIME WE GO OUT TO	D LEAVE SERVICE I	REPORT ON	
EMR Completion BEWARE OF Redacte HER DOOR		VANTS TO MAKE SURE	EVERYTIME WE GO OUT TO	D LEAVE SERVICE I	REPORT ON	
Dispatcher:						
General: CUST DID NOT WANT RVM SET. SAID ONE ALREADY SET.						
Extended:						
Cancel Notes:						

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