



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216839 **Taken By:** Redac **Time Taken:** 19:00 **Rescheduled By:**
Premise ID: 1653216499 **Date Taken:** 2/28/09 **Status:** Completed

Customer Information

Account ID: Redacted
Hm Ph:
Bus Ph:
Cont Ph:
Name:
Address:
City:

Premise Information

Prem Type: Redacted
Bus Activity:
Home Area:
Sub Area:
Check Digit:
SL:
LS:
Gas Sp Id:
Elec Sp Id:
MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:
Contractor Ph:
Contractor Waiting:
Job Owner:
Job Owner Ph:
Site Ready:

Completion Information

Job Code: 5460 - G Shut Off-Mtr S/O Required
Fld Act Type 1: LOCKGMTR **Comp Code 1:** 5460 - G Shut Off-LG SP Mtr S/O Req
Fld Act Type 2: **Comp Code 2:** -
Fld Act Type 3: **Comp Code 3:** -
Fld Act Type 4: **Comp Code 4:** -
FAS Priority: 2
MIR:
OEC:

PM Information

PM Order:
PM Operation:

Order Dates/Misc.

Date Wanted: 3/3/09
App Start Time: 08:00
App End Time: 20:00
Order Exp Date: 3/3/09
Dispatcher ID: Redacted

New Hazards / Surveys / Misc.

New Hazard Code 1: -
New Hazard Code 2: -
New Hazard Code 3: -
Survey 1:
Survey 2:
Survey 3:
Call Ahead Attempt:
Call Ahead Success: X
Return To Record:
Service Rpt: X

Check Digit:
Tot Amt Owing:
Cash Only Flag:

Technician Information:

Tech ID: Redacted
Comp Date/Time: 3/3/09 4:39 PM
Dispatched Time: 06:55
Acknwldg Time:
En Route Time: 15:49
On Site Time: 16:25

Service History / Existing Hazards

Service Hist 1:
Service Hist 2:
Hazard Code 1: -
Hazard Code 2: -
Hazard Code 3: -
Hazard Date 1:
Hazard Date 2:
Hazard Date 3:

Cancel Information

User ID:
Rsn Code:
Code Desc:

Attachments

of Attachments:





Parameter(s):

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Premise ID:	1653216499	Date Taken:	2/28/09	Status:	Completed

CSR Remarks:

RT SIDE GATE UNLKD; PER CUST REQUEST T/OFF GAS;

EMR Ord Detail:

BEWARE OF TENANT

EMR Completion:

Dispatcher:

General:

Extended:

Cancel Notes: