

Redacted

## Service Order History

Address	Order Create Date	Order Complete Date	Job Code Description	Completion Code Description	Remarks
Redacted	2/19/2012	2/19/2012	E Unspecified-Inside	E Complete Out 1P-Cust Equip	Electric Service Order
Redacted	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
Redacted	2/29/2012	3/26/2012	G Unspecified-OutsideG Unspecified-Outside	G Leak@Mtr-No Entry Leak Inv	Minor leak at service valve repaired
Redacted	8/4/2009	8/8/2009	G Unspecified-OutsideG Unspecified-Outside	G Change SM SP Mtr (UTC)	Gas meter change
Redacted	12/15/2011	12/15/2011	G Leak Inside-UnspecifiedG Leak Inside-Unspecified	G Leak-Outside-Modified LeakG Leak-Outside-Modified Leak	No gas leak found
Redacted	1/5/2010	1/25/2010	G Install SM SP Module	G Install SM SP Module	Gas meter installation
Redacted	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
Redacted	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
Redacted	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
Redacted	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
Redacted	6/11/2009	6/12/2009	E Turn On 1P LA Mtr	E Turn On 1P LA Mtr	Electric Service Order
Redacted	6/7/2009	6/7/2009	GE RGSO SM SP S/O 1P LA Mtr	GE RGSO SM SP S/O 1P LA Mtr	Change of customer
Redacted	8/18/2011	8/19/2011	E Turn On 1P LA Mtr	E Turn On 1P LA Mtr	Electric Service Order
Redacted	8/18/2011	8/22/2011	G Turn On SM SP Mtr	G Turn On SM SP Mtr	Gas turn on request

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Redacted	7/22/2011	8/11/2011	GE RGSO SM SP S/O 1P LA Mtr	GE RGSO SM SP S/O 1P LA Mtr	Gas and electric change of customer request
	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
	9/28/2009	9/29/2009	E Install ENET (ENI)	E Install ENET (ENI)	Electric Service Order
	8/22/2009	8/22/2009	G Unspecified-OutsideG Unspecified-Outside		Gas service order - incomplete
	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
	5/11/2011	5/11/2011	G Leak@Heat Appl	G Leak@Heat Appl-Modified Leak	Repaired minor leak at flex line to heater
	5/10/2011	5/10/2011	G Leak@Heat Appl	CGI Cust Not Home	No gas leak found
	1/27/2011	2/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
	6/9/2009	6/10/2009	GE RGSO SM SP S/O 1P LA Mtr		Change of customer
	12/15/2009	12/16/2009	G Turn On SM SP Mtr	G Turn On SM SP Mtr	Gas turn on request
	12/23/2009	12/23/2009	G Leak@Heat Appl	G Leak@Heat Appl-Full Leak Inv	No gas leak found. Heater control bypassing. Disconnected and issued hazard notice.
	8/27/2010	9/2/2010	E ECI Mtr Test	E Invest Mtr/Mod No Prob Found	Electric Service Order
	2/17/2011	2/18/2011	G Unspecified-OutsideG Unspecified-Outside	G Leak@Heat Appl-Full Leak Inv	Repaired minor leak at flex line to heater
	4/20/2011	4/20/2011	G Leak@Mtr	G Leak-Outside-No Entry Leak	No gas leak found

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Redacted	4/25/2011	4/25/2011	G Unspecified-OutsideG Unspecified-Outside	G Leak-Outside-Full Leak Inv	No gas leak found
	8/25/2011	8/25/2011	Hi-Low Voltage 1P		Electric Service Order
	8/25/2011	8/25/2011	Hi-Low Voltage 1P	Hi-Low Voltage 1P-Cust Equip	Electric Service Order
	12/2/2011	12/2/2011	G CO Investigation	G CO Invest-Cust Equip	Carbon Monoxide Service Request
	12/28/2011	12/28/2011	Arcing Wires	Arcing Wires	Electric Service Order
	12/28/2011	12/28/2011	Arcing Wires	CGI Other	Electric Service Order
	1/19/2012	1/19/2012	G Hi-Low Gas Pressure	G Hi-Low Press-Comp Equip	Gas safety check - all ok
	2/16/2012	2/17/2012	G Change SM SP Module	Cancel Per Customer	Gas meter change - customer to reschedule
	2/16/2012	2/17/2012	E Maintain TOU Group 2 (FS2)	Cancel Per Customer	Electric meter maintenance - customer to reschedule
	2/22/2012	2/23/2012	E Maintain TOU Group 2 (FS2)	Cancel Per Customer	Electric meter change - cancelled
	2/22/2012	2/23/2012	G Change SM SP Module	Cancel Per Customer	Gas meter module change out for remodel - cancelled
	5/3/2012	5/3/2012	G Unspecified-Inside	G CO Invest-Cust Equip	Carbon Monoxide Service Request
	5/25/2012	5/25/2012	G Unspecified-OutsideG Unspecified-Outside	G Leak-Outside-Modified LeakG Leak-Outside-Modified Leak	No leak found by sidewalk. Referred to Maintenance and Construction to recheck location with flamepack.
	8/3/2012	8/6/2012	E Unspecified-Outside	CGI Cust Not Home	Electric Service Order
	8/18/2012	8/18/2012	Momentary Outage		Electric Service Order
	8/21/2012	8/21/2012	E Unspecified-Outside	E Install/Maintain Sub Charts	Electric Service Order
	8/31/2012	9/1/2012	E Unspecified-Inside	E Part Out 1P-No Prob Found	Electric Service Order
	8/31/2012	8/31/2012	E Adjust Appliance		Electric Service Order

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Redacted	8/31/2012	8/31/2012	E Unspecified-Inside		Electric Service Order
	8/31/2012	8/31/2012	E Unspecified-Inside		Electric Service Order
	9/1/2012	9/1/2012	G Leak@Wtr Heater	G Leak-Inside-Full Leak Inv	No gas leak found
	9/24/2012	9/25/2012	E Remove RVM Elect Mtr	E Remove RVM Elect Mtr	Electric Service Order
	10/3/2012	10/3/2012	E Unspecified-Outside	CGI Other	Electric Service Order
	10/11/2012	10/11/2012	E Unspecified-Outside	Cancel Per Customer	Electric Service Order
	10/23/2012	10/23/2012	Hi-Low Voltage 1P	Customer Equipment	Electric Service Order
	10/26/2012	10/26/2012	G Leak Inside-Unspecified G Leak Inside-Unspecified	G Leak-Outside-Modified Leak G Leak-Outside-Modified Leak	No gas leak found
	10/29/2012	10/29/2012	G Unspecified-Outside G Unspecified-Outside	G Unidentified/Unknown Odor	No gas leak found
	10/30/2012	10/30/2012	G Leak Outside-Unspecified	G Leak-Outside-No Entry Leak	No gas leak found
	11/26/2012	11/26/2012	Hi-Low Voltage 1P	Customer Equipment	Electric Service Order
	2/23/2011	3/1/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
	1/27/2011	2/15/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	CGI Other	Gas meter change - no usable tee - incomplete
	3/23/2010	3/23/2010	GE RGSO SM SP S/O 1P LA Mtr		Change of customer
	7/20/2012	7/20/2012	Complete Out 1P	Responded to Outage	Electric Service Order
	3/21/2012	3/28/2012	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change only

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Redacted	1/27/2011	2/15/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	CGI No Access	Gas meter change - no access - incomplete
	6/28/2009	6/28/2009	Complete Out 1P		Electric Service Order
	1/27/2011	2/15/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change
	7/23/2009	7/23/2009	E RSONP 1P LA Mtr	E RSONP 1P LA Mtr	Electric Service Order
	7/23/2009	7/23/2009	E SONP 1P LA Mtr	E SONP 1P LA Mtr	Electric Service Order
	3/3/2012	3/9/2012	G Relight/Adj Htr Pilot-Season	G Relight/Adj Htr Pilot-Season	Heater service and relight
	2/24/2012	2/29/2012	G Relight/Adj Heater Pilot	G Read Mtr-Past Cycle	No answer - service request not completed
	10/7/2011	10/7/2011	Flickering Lights	Flickering Lights-Cust Equip	Electric Service Order
	3/21/2012	3/28/2012	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change only
	1/27/2011	3/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	CGI Other	Gas meter change - gate blocked - incomplete
	4/23/2013	4/23/2013	E Unspecified-Outside	E Assist Revenue Assurance 1P	Electric Service Order
	4/2/2013	4/9/2013	G SONP SM SP Mtr		Gas Shut Off Non Pay
	7/17/2012	7/17/2012	G Leak Inside-UnspecifiedG Leak Inside-Unspecified	G Leak@Wtr Htr-Modified Leak	No gas leak found. Damaged flex line capped at water heater.
	1/27/2011	3/8/2011	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	G Change SM SP Mtr-SMCG Change SM SP Mtr-SMC	Gas meter change