

From: Prosper, Terrie D.  
Sent: 3/29/2014 5:25:57 PM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc:  
Bcc:  
Subject: Re: CPUC Reportable Incident - [Redacted]

Thanks!

On Mar 29, 2014, at 3:41 PM, "Doll, Laura" <LRDD@pge.com> wrote:

Limited electric and gas outage due to fallen tree in SF.  
Should be restored in next few hours.

**From:** [Redacted]  
**Sent:** Saturday, March 29, 2014 03:11 PM  
**To:** UO EP Gas Incident Notify  
**Cc:** Pena, Mitchell; [Redacted]  
**Subject:** CPUC Reportable Incident - [Redacted]

At approximately 1212 hours on March 29, 2014, a PG&E Gas Service Representative reported a gas leak at a meter set at [Redacted] [Redacted]. The leak was apparently caused by a nearby tree falling and pulling a 1/2-inch plastic gas service by its roots. The tree also damaged nearby power lines. PG&E repair crews arrived onsite at approximately 1257 hours and stopped the flow of gas at approximately 1309 hours by squeezing the plastic service. One customer experienced service interruption. The San Francisco Department of Public Works is on site removing the fallen tree, after which PG&E crews will complete permanent repairs to the service. The fire department evacuated residential units along the [Redacted]. There were no injuries, no fatalities and no ignition as a result of the incident. Cost of damages due to the release of gas are less than \$50K. This incident was reported to the CPUC due to news media observed on scene.

[Redacted]

Redacted

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