

From: [Redacted]  
Sent: 3/18/2014 7:42:36 AM  
To: Sandoval, Catherine J.K. (CatherineJ.K.Sandoval@cpuc.ca.gov);  
[Redacted] Malnight, Steven  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=S0M302774364); Dietz,  
Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4) [Redacted]  
[Redacted]  
Cc:  
Bcc:  
Subject: RE: PG&E introduction re: Care Lifeline coordination

Sid, Steven, and [Redacted]

Let me know if there is a time that we can plan for a call on Friday. I am traveling all week this week, but I am very interested to work with PG&E on their CARE program and determine a way in which we can work together regarding the CA ETC Lifeline Wireless program.

If Friday does not work, please let me know if there is a time that we can connect the week following. We have offices in LA and could meet in person as well, if the timing works for you all.

Best Regards.

[Redacted]

Telscape – Sage Corporation

[Redacted]

**From:** Sandoval, Catherine J.K. [mailto:CatherineJ.K.Sandoval@cpuc.ca.gov]  
**Sent:** Monday, March 10, 2014 4:06 PM  
**To:** [Redacted] steven.malnight@pge.com [Redacted] sbd4@pge.com

**Subject:** PG&E introduction re: Care Lifeline coordination

Hi, I'd like to e-introduce [Redacted] of Telscape & [Redacted] [Redacted] a Telscape Board Member, to Sid Dietz, Steve Malnight, and [Redacted] [Redacted] of PG&E. [Redacted] is in charge of PG&E's CARE program which is the energy parallel to Lifeline and provides discounted electric & gas rates to income eligible Californians. CARE eligibility requires household income of 200% of federal poverty level or below, whereas Lifeline requires 150% of federal poverty level or below. [Redacted] is also in charge of the PG&E Energy Assistance Program which provides energy efficiency measures to low-income households.

I've talked with each of you about the potential for LifeLine/CARE/ESAP coordination. For example, developing a Care enrollment & re-enrollment App and PG&E bill paying App & pre-loading it on Lifeline phones would be great. Telscape enables debit card loading for bill payment so this would be helpful for low-income households who often pay in cash. Telscape will soon be offering Lifeline in San Jose & will be expanding in the Central Valley & the Bay Area so there will be overlap in PG&E territory. [Redacted] is based in Los Angeles. I encourage you to coordinate. Please let me know how the CPUC can support your CARE/LifeLine/Esap coordination efforts. Thanks, Commissioner Sandoval

Sent from my Verizon Wireless 4G LTE Smartphone

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