



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216081 Taken By: Redacte Time Taken: 08:46 Rescheduled By:

Premise ID: 1653216499 Date Taken: 10/3/12 Status: Completed

Customer Information

Account ID: Redacted

Hm Ph: Redacted

Bus Ph: Redacted

Cont Ph: Redacted

Name: Redacted

Address: Redacted

City: Redacted

Premise Information

Prem Type: Redacted

Bus Activity: Redacted

Home Area: Redacted

Sub Area: Redacted

Check Digit: Redacted

SL: Redacted

LS: Redacted

Gas Sp Id: Redacted

Elec Sp Id: Redacted

MtrRd Route: Redacted

New Business/ Disconnect-Reconnect

Contractor:

Contractor Ph:

Contractor Waiting:

Job Owner:

Job Owner Ph:

Site Ready:

Completion Information

Job Code: 1240 - E Unspecified-Outside

Fld Act Type 1: ELEUNSP0 Comp Code 1: 0930 - CGI Other

Fld Act Type 2: Comp Code 2: -

Fld Act Type 3: Comp Code 3: -

Fld Act Type 4: Comp Code 4: -

FAS Priority: 1

MIR:

OEC:

PM Information

PM Order:

PM Operation:

Order Dates/Misc.

Date Wanted: 10/3/12

App Start Time: 08:00

App End Time: 20:00

Order Exp Date: 10/3/12

Dispatcher ID: Redacted

New Hazards / Surveys / Misc.

New Hazard Code 1: -

New Hazard Code 2: -

New Hazard Code 3: -

Survey 1:

Survey 2:

Survey 3:

Call Ahead Attempt:

Call Ahead Success:

Return To Record:

Service Rpt:

Check Digit:

Tot Amt Owing:

Cash Only Flag:

Technician Information:

Tech ID: Redacted

Comp Date/Time: 10/3/12 2:25 PM

Dispatched Time: 09:05

Acknwldg Time:

En Route Time: 13:31

On Site Time: 13:58

Service History / Existing Hazards

Service Hist 1: 09-25-2012 REMORVM

Service Hist 2: 01-19-2012 HILOPRES

Hazard Code 1: 19 - Other Gas

Hazard Code 2: -

Hazard Code 3: -

Hazard Date 1: 12/23/09

Hazard Date 2:

Hazard Date 3:

Cancel Information

User ID:

Rsn Code:

Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID: 1653216081	Taken By: Redacted	Time Taken: 08:46
Premise ID: 1653216499	Date Taken: 10/3/12	Status: Completed

CSR Remarks:

Pls disp tman, set EAGLE for 7 days.

EMR Ord Detail:

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

EMR Completion:

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

Dispatcher:

General:

NEED RVM NONE AVAILBLE.

Extended:

Cancel Notes: