

CC&B Online Query

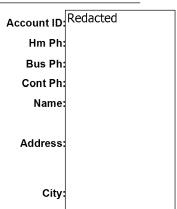
Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216262 Taken By: Redac Time Taken: 13:02 Rescheduled By:

Premise ID: 1653216499 Date Taken: 8/3/12 Status: Completed

Customer Information



Premise Information

Terringe innormation				
Prem Type:	Redacted			
Bus Activity:				
Home Area:				
Sub Area:				
Check Digit:				
SL:				
LS:				
Gas Sp ld:				
Elec Sp ld:				
MtrRd Route:				
	•			

New Business/ Disconnect-Reconnect

Contractor:
Contractor Ph:
Contractor Waiting:
Job Owner:

Site Ready:

Job Owner Ph:

Completion Information

Job Code: 1240 - E Unspecified-Outside

Fid Act Type 1: ELEUNSPO Comp Code 1: 0910 - CGI Cust Not Home

Fld Act Type 2: Comp Code 2: Fld Act Type 3: Comp Code 3: Fld Act Type 4: Comp Code 4: -

FAS Priority: 1

OEC:

PM Information

PM Order: PM Operation:

Order Dates/Misc.

Date Wanted: 8/6/12

App Start Time: 08:00

App End Time: 20:00

Order Exp Date: 8/31/12

Dispatcher ID: Redacted

Check Digit: Tot Amt Owing: Cash Only Flag:

New Hazards / Surveys / Misc.

New Hazard Code 1: New Hazard Code 2: New Hazard Code 3: Survey 1:

Survey 2: Survey 3:

Call Ahead Attempt: Y
Call Ahead Success:
Return To Record:

Service Rpt: Y

Technician Information:

Tech ID: Redacted

Comp Date/Time: 8/6/12 10:45 AM

Dispatched Time: 07:36
Acknwldg Time:

En Route Time: 10:01 **On Site Time:** 10:02

Service History / Existing Hazards

Service Hist 1: 01-19-2012 HILOPRES **Service Hist 2:** 12-02-2011 CO-INVES

Hazard Code 1: 19 - Other Gas

Hazard Code 2: -Hazard Code 3: -

Hazard Date 1: 12/23/09

Hazard Date 2: Hazard Date 3:

Cancel Information

User ID: Rsn Code: Code Desc:

Attachments

of Attachments:

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Business Intelligence Center of Excellence

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Parameter(s):							
Field Order ID:	1653216262		Redacte	Time Taken:	13:02		
Premise ID:	1653216499	Date Taken:	8/3/12	Status:	Completed		
CSR Remarks: Pls disp tman, set rvm for 2weeks, chk svc & secondary, cust having outages.							
EMR Ord Detail:							
BEWARE OF Redact	ed						
EMR Completion BEWARE OF Redacte	: ed						
SEVVARE OF RECIDEN	cu						
Dispatcher:							
edacted General:							
NO ANSWER FROM (CUST						
Extended:							
Cancel Notes:							

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