



Business Intelligence Center of Excellence

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

<b>Field Order ID:</b> 1653216262	<b>Taken By:</b> [Redac]	<b>Time Taken:</b> 13:02	<b>Rescheduled By:</b>
<b>Premise ID:</b> 1653216499	<b>Date Taken:</b> 8/3/12	<b>Status:</b> Completed	

Customer Information

Account ID: [Redacted]  
 Hm Ph: [Redacted]  
 Bus Ph: [Redacted]  
 Cont Ph: [Redacted]  
 Name: [Redacted]  
 Address: [Redacted]  
 City: [Redacted]

Premise Information

Prem Type: [Redacted]  
 Bus Activity: [Redacted]  
 Home Area: [Redacted]  
 Sub Area: [Redacted]  
 Check Digit: [Redacted]  
 SL: [Redacted]  
 LS: [Redacted]  
 Gas Sp Id: [Redacted]  
 Elec Sp Id: [Redacted]  
 MtrRd Route: [Redacted]

New Business/ Disconnect-Reconnect

Contractor:  
 Contractor Ph:  
 Contractor Waiting:  
 Job Owner:  
 Job Owner Ph:  
 Site Ready:

Completion Information

Job Code: 1240 - E Unspecified-Outside  
 Fld Act Type 1: ELEUNSP0      Comp Code 1: 0910 - CGI Cust Not Home  
 Fld Act Type 2:                      Comp Code 2: -  
 Fld Act Type 3:                      Comp Code 3: -  
 Fld Act Type 4:                      Comp Code 4: -  
 FAS Priority: 1  
 MIR:  
 OEC:

PM Information

PM Order:  
 PM Operation:

Order Dates/Misc.

Date Wanted: 8/6/12  
 App Start Time: 08:00  
 App End Time: 20:00  
 Order Exp Date: 8/31/12  
 Dispatcher ID: [Redacted]

New Hazards / Surveys / Misc.

New Hazard Code 1: -  
 New Hazard Code 2: -  
 New Hazard Code 3: -  
 Survey 1:  
 Survey 2:  
 Survey 3:  
 Call Ahead Attempt: Y  
 Call Ahead Success:  
 Return To Record:  
 Service Rpt: Y

Check Digit:  
 Tot Amt Owing:  
 Cash Only Flag:

Technician Information:

Tech ID: [Redacted]  
 Comp Date/Time: 8/6/12 10:45 AM  
 Dispatched Time: 07:36  
 Acknwldg Time:  
 En Route Time: 10:01  
 On Site Time: 10:02

Service History / Existing Hazards

Service Hist 1: 01-19-2012 HILOPRES  
 Service Hist 2: 12-02-2011 CO-INVES  
 Hazard Code 1: 19 - Other Gas  
 Hazard Code 2: -  
 Hazard Code 3: -  
 Hazard Date 1: 12/23/09  
 Hazard Date 2:  
 Hazard Date 3:

Cancel Information

User ID:  
 Rsn Code:  
 Code Desc:

Attachments

# of Attachments:





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**Parameter(s):**

<b>Field Order ID:</b> 1653216262	<b>Taken By:</b> Redacted	<b>Time Taken:</b> 13:02
<b>Premise ID:</b> 1653216499	<b>Date Taken:</b> 8/3/12	<b>Status:</b> Completed

**CSR Remarks:**

Pls disp tman, set rvm for 2weeks, chk svc & secondary, cust having outages.

**EMR Ord Detail:**

BEWARE OF Redacted

**EMR Completion:**

BEWARE OF Redacted

**Dispatcher:**

Redacted

**General:**

NO ANSWER FROM CUST

**Extended:**

**Cancel Notes:**