



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216153 Taken By: Redacted Time Taken: 19:43 Rescheduled By:
 Premise ID: 1653216499 Date Taken: 4/25/11 Status: Completed

Customer Information

Account ID: Redacted
 Hm Ph:
 Bus Ph:
 Cont Ph:
 Name:
 Address:
 City:

Premise Information

Prem Type: Redacted
 Bus Activity:
 Home Area:
 Sub Area:
 Check Digit:
 SL:
 LS:
 Gas Sp Id:
 Elec Sp Id:
 MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:
 Contractor Ph:
 Contractor Waiting:
 Job Owner:
 Job Owner Ph:
 Site Ready:

Completion Information

Job Code: 4180 - G Unspecified-Outside
 Fld Act Type 1: GASUNSPO Comp Code 1: 4130 - G Leak-Outside-Full Leak Inv
 Fld Act Type 2: Comp Code 2: -
 Fld Act Type 3: Comp Code 3: -
 Fld Act Type 4: Comp Code 4: -
 FAS Priority: 1
 MIR:
 OEC:

PM Information

PM Order:
 PM Operation:

Order Dates/Misc.

Date Wanted: 4/25/11
 App Start Time: 08:00
 App End Time: 20:00
 Order Exp Date: 4/25/11
 Dispatcher ID: Redacte

New Hazards / Surveys / Misc.

New Hazard Code 1: -
 New Hazard Code 2: -
 New Hazard Code 3: -
 Survey 1:
 Survey 2:
 Survey 3:
 Call Ahead Attempt:
 Call Ahead Success:
 Return To Record:
 Service Rpt: Y

Check Digit:
 Tot Amt Owing:
 Cash Only Flag:

Technician Information:

Tech ID: Redacte
 Comp Date/Time: 4/25/11 9:51 PM
 Dispatched Time: 19:47
 Acknwldg Time:
 En Route Time: 19:53
 On Site Time: 20:08

Service History / Existing Hazards

Service Hist 1: 12-23-2009 GASLEAKH
 Service Hist 2: 09-02-2010 C-TEST
 Hazard Code 1: 19 - Other Gas
 Hazard Code 2: -
 Hazard Code 3: -
 Hazard Date 1: 12/23/09
 Hazard Date 2:
 Hazard Date 3:

Cancel Information

User ID:
 Rsn Code:
 Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID: 1653216153	Taken By: <input type="text" value="Redact"/>	Time Taken: 19:43
Premise ID: 1653216499	Date Taken: 4/25/11	Status: Completed

CSR Remarks:

MEET

EMR Ord Detail:

BEWARE OF

EMR Completion:

Dispatcher:

General:

0.60 CFH A.F...FULL SHUT DOWN PERFORMED..HSELINE HELD..0 CFH..USED CGI SENSIT GOLD FOR SWEEPS..OUTSIDE

Extended:

SWEEP 0%LEL...INSIDE SWEEP 0%LEL...CKD APPLS FOR SAFE OPERATION...ADVISED ON FAF FILTER..ALSO ADVISED ON SMALL WATER LEAK ON TOP OF WATER HEATER...NO OTHER GAS APPLS IN HSE..ON CALL SUPERVISOR ALSO ONSITE...CUST WAS IRATE UPON ARRIVAL...SEEMS OK AFTER SHUT DOWN...

Cancel Notes: