



**Business Intelligence Center of Excellence**

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

Field Order ID: 1653216375 Taken By: Redac Time Taken: 11:51 Rescheduled By:  
 Premise ID: 1653216499 Date Taken: 4/20/11 Status: Completed

Customer Information

Account ID: Redacted  
 Hm Ph:  
 Bus Ph:  
 Cont Ph:  
 Name:  
 Address:  
 City:

Premise Information

Prem Type: Redacted  
 Bus Activity:  
 Home Area:  
 Sub Area:  
 Check Digit:  
 SL:  
 LS:  
 Gas Sp Id:  
 Elec Sp Id:  
 MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:  
 Contractor Ph:  
 Contractor Waiting:  
 Job Owner:  
 Job Owner Ph:  
 Site Ready:

Completion Information

Job Code: 4080 - G Leak@Mtr  
 Fld Act Type 1: GASLEAKM Comp Code 1: 4132 - G Leak-Outside-No Entry Leak  
 Fld Act Type 2: Comp Code 2: 0910 - CGI Cust Not Home  
 Fld Act Type 3: Comp Code 3: -  
 Fld Act Type 4: Comp Code 4: -  
 FAS Priority: 1  
 MIR:  
 OEC:

PM Information

PM Order:  
 PM Operation:

Order Dates/Misc.

Date Wanted: 4/20/11  
 App Start Time: 08:00  
 App End Time: 20:00  
 Order Exp Date: 4/20/11  
 Dispatcher ID: Redacte

New Hazards / Surveys / Misc.

New Hazard Code 1: -  
 New Hazard Code 2: -  
 New Hazard Code 3: -  
 Survey 1:  
 Survey 2:  
 Survey 3:  
 Call Ahead Attempt:  
 Call Ahead Success:  
 Return To Record:  
 Service Rpt: Y

Check Digit:  
 Tot Amt Owing:  
 Cash Only Flag:

Technician Information:

Tech ID: Redacted  
 Comp Date/Time: 4/20/11 3:49 PM  
 Dispatched Time: 12:26  
 Acknwldg Time:  
 En Route Time: 15:02  
 On Site Time: 15:28

Service History / Existing Hazards

Service Hist 1: 12-23-2009 GASLEAKH  
 Service Hist 2: 09-02-2010 C-TEST  
 Hazard Code 1: 19 - Other Gas  
 Hazard Code 2: -  
 Hazard Code 3: -  
 Hazard Date 1: 12/23/09  
 Hazard Date 2:  
 Hazard Date 3:

Cancel Information

User ID:  
 Rsn Code:  
 Code Desc:

Attachments

# of Attachments:





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<b>Premise ID:</b> 1653216499	<b>Date Taken:</b> 4/20/11	<b>Status:</b> Completed

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**CSR Remarks:**

DOG & LCKD GATE; FAINT ODOR (4/19)..CHCK MTR PIPES & G/MTR .. Redacted REQ A SEASONED GSR

**EMR Ord Detail:**

BEWARE OF Redacted

**EMR Completion:**

**Dispatcher:**

**General:**

found 0%lel on partial front sweep. cust not home. found no leaks. approx .5cfh at mtr

**Extended:**

**Cancel Notes:**