



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216806 Taken By: Redact Time Taken: 12:44 Rescheduled By:

Premise ID: 1653216499 Date Taken: 8/21/12 Status: Completed

Customer Information

Account ID: Redacted

Hm Ph:

Bus Ph:

Cont Ph:

Name:

Address:

City:

Premise Information

Prem Type: Redacted

Bus Activity:

Home Area:

Sub Area:

Check Digit:

SL:

LS:

Gas Sp Id:

Elec Sp Id:

MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:

Contractor Ph:

Contractor Waiting:

Job Owner:

Job Owner Ph:

Site Ready:

Completion Information

Job Code: 1240 - E Unspecified-Outside

Fld Act Type 1: ELEUNSP0 Comp Code 1: 1290 - E Install/Maintain Sub Charts

Fld Act Type 2: Comp Code 2: -

Fld Act Type 3: Comp Code 3: -

Fld Act Type 4: Comp Code 4: -

FAS Priority: 1

MIR:

OEC:

PM Information

PM Order:

PM Operation:

Order Dates/Misc.

Date Wanted: 8/21/12

App Start Time: 08:00

App End Time: 20:00

Order Exp Date: 8/21/12

Dispatcher ID: Redacted

New Hazards / Surveys / Misc.

New Hazard Code 1: -

New Hazard Code 2: -

New Hazard Code 3: -

Survey 1: SRC

Survey 2:

Survey 3:

Call Ahead Attempt:

Call Ahead Success: Y

Return To Record:

Service Rpt: Y

Check Digit:

Tot Amt Owing:

Cash Only Flag:

Technician Information:

Tech ID: Redacted

Comp Date/Time: 8/21/12 3:45 PM

Dispatched Time: 12:49

Acknwldg Time:

En Route Time: 13:51

On Site Time: 14:38

Service History / Existing Hazards

Service Hist 1: 01-19-2012 HILOPRES

Service Hist 2: 12-02-2011 CO-INVES

Hazard Code 1: 19 - Other Gas

Hazard Code 2: -

Hazard Code 3: -

Hazard Date 1: 12/23/09

Hazard Date 2:

Hazard Date 3:

Cancel Information

User ID:

Rsn Code:

Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID:	1653216806	Taken By:	Redact	Time Taken:	12:44
Premise ID:	1653216499	Date Taken:	8/21/12	Status:	Completed

CSR Remarks:

PI disp tman, set rvm and check svc & secondary, leave rvm for 2 weeks, let Reda know when set.

EMR Ord Detail:

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

EMR Completion:

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

Dispatcher:

General:

SET RVM.

Extended:

Cancel Notes: