



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216725 Taken By: Redact Time Taken: 20:29 Rescheduled By:

Premise ID: 1653216499 Date Taken: 8/31/12 Status: Cancelled

Customer Information

Account ID: Redacted

Hm Ph:

Bus Ph:

Cont Ph:

Name:

Address:

City:

Premise Information

Prem Type: Redacted

Bus Activity:

Home Area:

Sub Area:

Check Digit:

SL:

LS:

Gas Sp Id:

Elec Sp Id:

MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:

Contractor Ph:

Contractor Waiting:

Job Owner:

Job Owner Ph:

Site Ready:

Completion Information

Job Code: 3000 - E Adjust Appliance

Fld Act Type 1: ADJEAPPL Comp Code 1: -

Fld Act Type 2: Comp Code 2: -

Fld Act Type 3: Comp Code 3: -

Fld Act Type 4: Comp Code 4: -

FAS Priority: 1

MIR:

OEC:

PM Information

PM Order:

PM Operation:

Order Dates/Misc.

Date Wanted: 8/31/12

App Start Time: 08:00

App End Time: 20:00

Order Exp Date: 8/31/12

Dispatcher ID: Redacte

New Hazards / Surveys / Misc.

New Hazard Code 1: -

New Hazard Code 2: -

New Hazard Code 3: -

Survey 1:

Survey 2:

Survey 3:

Call Ahead Attempt:

Call Ahead Success:

Return To Record:

Service Rpt:

Check Digit:

Tot Amt Owing:

Cash Only Flag:

Technician Information:

Tech ID: Redacted

Comp Date/Time: 8/31/12 10:57 PM

Dispatched Time: 20:31

Acknwldg Time:

En Route Time:

On Site Time:

Service History / Existing Hazards

Service Hist 1: 01-19-2012 HILOPRES

Service Hist 2: 12-02-2011 CO-INVES

Hazard Code 1: 19 - Other Gas

Hazard Code 2: -

Hazard Code 3: -

Hazard Date 1: 12/23/09

Hazard Date 2:

Hazard Date 3:

Cancel Information

User ID: Redacted

Rsn Code: 00009

Code Desc: Cancel-Other

Attachments

of Attachments:





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Field Order ID:	1653216725	Taken By:	Redacted	Time Taken:	20:29
Premise ID:	1653216499	Date Taken:	8/31/12	Status:	Cancelled

CSR Remarks:

AXC-DOG,,SAFETY CHCK,,AC AIR COMPRESSOR CONTIN RUNNING,S/OFF BUT WANTS CHCKD 4 SAFETY,RVM ATTCHD ON HME BY PGE

EMR Ord Detail:

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

EMR Completion:

Dispatcher:

Redacted

General:

Extended:

Cancel Notes:

Reissued tag as 1240 tag