



Business Intelligence Center of Excellence

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

Field Order ID: 1653216696 Taken By:  Time Taken: 14:49 Rescheduled By:

Premise ID: 1653216499 Date Taken: 8/4/10 Status: Completed

**Customer Information**

Account ID:

Hm Ph:

Bus Ph:

Cont Ph:

Name:

Address:

City:

**Premise Information**

Prem Type:

Bus Activity:

Home Area:

Sub Area:

Check Digit:

SL:

LS:

Gas Sp Id:

Elec Sp Id:

MtrRd Route:

**New Business/ Disconnect-Reconnect**

Contractor:

Contractor Ph:

Contractor Waiting:

Job Owner:

Job Owner Ph:

Site Ready:

**Completion Information**

Job Code: 8200 - E ECI Mtr Test

Fld Act Type 1: C-TEST Comp Code 1: 2141 - E Invest Mtr/Mod No Prob Found

Fld Act Type 2: Comp Code 2: 8200 - E ECI Mtr Test

Fld Act Type 3: Comp Code 3: -

Fld Act Type 4: Comp Code 4: -

FAS Priority: 2

MIR:

OEC:

**PM Information**

PM Order:

PM Operation:

**Order Dates/Misc.**

Date Wanted: 9/2/10

App Start Time: 08:00

App End Time: 12:00

Order Exp Date: 9/2/10

Dispatcher ID:

**New Hazards / Surveys / Misc.**

New Hazard Code 1: -

New Hazard Code 2: -

New Hazard Code 3: -

Survey 1:

Survey 2:

Survey 3:

Call Ahead Attempt:

Call Ahead Success:

Return To Record:

Service Rpt: Y

Check Digit:

Tot Amt Owing:

Cash Only Flag:

**Technician Information:**

Tech ID:

Comp Date/Time: 9/2/10 2:17 PM

Dispatched Time: 12:38

Acknwldg Time:

En Route Time: 11:17

On Site Time: 11:39

**Service History / Existing Hazards**

Service Hist 1: 12-23-2009 GASLEAKH

Service Hist 2: 12-16-2009 TONSMST

Hazard Code 1: 19 - Other Gas

Hazard Code 2: -

Hazard Code 3: -

Hazard Date 1: 12/23/09

Hazard Date 2:

Hazard Date 3:

**Cancel Information**

User ID:

Rsn Code:

Code Desc:

**Attachments**

# of Attachments:





# CC&B Online Query

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**Parameter(s):**

<b>Field Order ID:</b>	1653216696	<b>Taken By:</b>	PXPE	<b>Time Taken:</b>	14:49
<b>Premise ID:</b>	1653216499	<b>Date Taken:</b>	8/4/10	<b>Status:</b>	Completed

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**CSR Remarks:**

LOCKED GATE/EMS-PXPE  REQ THIS DATE AND WBT

**EMR Ord Detail:**

BEWARE OF TENANT

**EMR Completion:**

**Dispatcher:**

**General:**

UIQ READ CONFIRM MTR TESTED GOOD, CUST REQUEST TO HAVE VOLTAGE MONITORED, CUST HAS ALOT OF CONCERNS  
10YR

**Extended:**

**Cancel Notes:**