



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216977 Taken By: Redacted Time Taken: 08:28 Rescheduled By:

Premise ID: 1653216499 Date Taken: 12/23/09 Status: Completed

Customer Information

Account ID: Redacted

Hm Ph:

Bus Ph:

Cont Ph:

Name:

Address:

City:

Premise Information

Prem Type: Redacted

Bus Activity:

Home Area:

Sub Area:

Check Digit:

SL:

LS:

Gas Sp Id:

Elec Sp Id:

MtrRd Route:

New Business/ Disconnect-Reconnect

Contractor:

Contractor Ph:

Contractor Waiting:

Job Owner:

Job Owner Ph:

Site Ready:

Completion Information

Job Code: 4110 - G Leak@Heat Appl

Fld Act Type 1: GASLEAKH Comp Code 1: 4110 - G Leak@Heat Appl-Full Leak Inv

Fld Act Type 2: Comp Code 2: 6160 - G Change Reg-Other

Fld Act Type 3: Comp Code 3: -

Fld Act Type 4: Comp Code 4: -

FAS Priority: 1

MIR:

OEC:

PM Information

PM Order:

PM Operation:

Order Dates/Misc.

Date Wanted: 12/23/09

App Start Time: 08:00

App End Time: 20:00

Order Exp Date: 12/23/09

Dispatcher ID: Redacted

New Hazards / Surveys / Misc.

New Hazard Code 1: 19 - Other Gas

New Hazard Code 2: -

New Hazard Code 3: -

Survey 1:

Survey 2:

Survey 3:

Call Ahead Attempt:

Call Ahead Success:

Return To Record:

Service Rpt: X

Check Digit:

Tot Amt Owing:

Cash Only Flag:

Technician Information:

Tech ID: Redacted

Comp Date/Time: 12/23/09 4:31 PM

Dispatched Time: 13:20

Acknwldg Time:

En Route Time: 15:13

On Site Time: 15:20

Service History / Existing Hazards

Service Hist 1: 12-16-2009 TONSMST

Service Hist 2: 03-03-2009 LOCKGMTR

Hazard Code 1: -

Hazard Code 2: -

Hazard Code 3: -

Hazard Date 1:

Hazard Date 2:

Hazard Date 3:

Cancel Information

User ID:

Rsn Code:

Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID:	1653216977	Taken By:	Redacted	Time Taken:	08:28
Premise ID:	1653216499	Date Taken:	12/23/09	Status:	Completed

CSR Remarks:

axs ok [Re] sys mild gas lk @ faf in closet in hallway, jst notcd, also sys htr not wrkng properly, x

EMR Ord Detail:

BEWARE OF TENANT

EMR Completion:

Dispatcher:

General:

TEST AT METER SHOWED NO LEAKAGE. SENSIT INDICATED CONTROL VALVE BYPASSING. DISCONNECTED AND ISSUED

Extended:

HAZARD NOTICE. SWEEP INDICATED NO FURTHER LEAK. CHANGED REGULATOR DUE EXCESSIVE LOCK UP.

Cancel Notes: