



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216839 Taken By: Redac Time Taken: 19:00 Rescheduled By:
 Premise ID: 1653216499 Date Taken: 2/28/09 Status: Completed

Customer Information

Account ID: 0903364653
 Hm Ph:
 Bus Ph:
 Cont Ph: Redacted
 Name:
 Address:
 City:

Premise Information

Prem Type: RES
 Bus Activity:
 Home Area: DJCH101
 Sub Area: DJCS104
 Check Digit:
 SL:
 LS:
 Gas Sp Id: 1653216410
 Elec Sp Id:
 MtrRd Route: SJC35

New Business/ Disconnect-Reconnect

Contractor:
 Contractor Ph:
 Contractor Waiting:
 Job Owner:
 Job Owner Ph:
 Site Ready:

Completion Information

Job Code: 5460 - G Shut Off-Mtr S/O Required
 Fld Act Type 1: LOCKGMTR Comp Code 1: 5460 - G Shut Off-LG SP Mtr S/O Req
 Fld Act Type 2: Comp Code 2: -
 Fld Act Type 3: Comp Code 3: -
 Fld Act Type 4: Comp Code 4: -
 FAS Priority: 2
 MIR:
 OEC:

PM Information

PM Order:
 PM Operation:

Order Dates/Misc.

Date Wanted: 3/3/09
 App Start Time: 08:00
 App End Time: 20:00
 Order Exp Date: 3/3/09
 Dispatcher ID: Redacted

New Hazards / Surveys / Misc.

New Hazard Code 1: -
 New Hazard Code 2: -
 New Hazard Code 3: -
 Survey 1:
 Survey 2:
 Survey 3:
 Call Ahead Attempt:
 Call Ahead Success: X
 Return To Record:
 Service Rpt: X

Check Digit:
 Tot Amt Owing:
 Cash Only Flag:

Technician Information:

Tech ID: Redacted
 Comp Date/Time: 3/3/09 4:39 PM
 Dispatched Time: 06:55
 Acknwldg Time:
 En Route Time: 15:49
 On Site Time: 16:25

Service History / Existing Hazards

Service Hist 1:
 Service Hist 2:
 Hazard Code 1: -
 Hazard Code 2: -
 Hazard Code 3: -
 Hazard Date 1:
 Hazard Date 2:
 Hazard Date 3:

Cancel Information

User ID:
 Rsn Code:
 Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID: 1653216839	Taken By: <input type="text" value="Redact"/>	Time Taken: 19:00
Premise ID: 1653216499	Date Taken: 2/28/09	Status: Completed

CSR Remarks:

RT SIDE GATE UNLKD; PER CUST REQUEST T/OFF GAS

EMR Ord Detail:

BEWARE OF TENANT

EMR Completion:

Dispatcher:

General:

Extended:

Cancel Notes: