



Business Intelligence Center of Excellence

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

Field Order ID: 1653216843 Taken By: Redac Time Taken: 20:24 Rescheduled By:

Premise ID: 1653216499 Date Taken: 8/31/12 Status: Cancelled

Customer Information

Premise Information

New Business/ Disconnect-Reconnect

Redacted

Contractor:  
 Contractor Ph:  
 Contractor Waiting:  
  
 Job Owner:  
 Job Owner Ph:  
  
 Site Ready:

PM Information

PM Order:  
 PM Operation:

Order Dates/Misc.

Date Wanted: 8/31/12  
 App Start Time: 08:00  
 App End Time: 20:00  
 Order Exp Date: 8/31/12  
 Dispatcher ID:

Check Digit:  
 Tot Amt Owing:  
 Cash Only Flag:

Technician Information:

Tech ID:  
 Comp Date/Time: 8/31/12 8:28 PM  
 Dispatched Time:  
 Acknwldg Time:  
 En Route Time:  
 On Site Time:

Cancel Information

User ID:  
 Rsn Code: 00009  
 Code Desc: Cancel-Other

Attachments

# of Attachments:

Job Code: 1230 - E Unspecified-Inside

Fld Act Type 1: ELEUNSPI Comp Code 1: -  
 Fld Act Type 2: Comp Code 2: -  
 Fld Act Type 3: Comp Code 3: -  
 Fld Act Type 4: Comp Code 4: -

FAS Priority: 1  
 MIR:  
 OEC:

New Hazards / Surveys / Misc.

New Hazard Code 1: -  
 New Hazard Code 2: -  
 New Hazard Code 3: -  
 Survey 1:  
 Survey 2:  
 Survey 3:  
 Call Ahead Attempt:  
 Call Ahead Success:  
 Return To Record:  
 Service Rpt:

Service History / Existing Hazards

Service Hist 1: 01-19-2012 HILOPRES  
 Service Hist 2: 12-02-2011 CO-INVES  
 Hazard Code 1: 19 - Other Gas  
 Hazard Code 2: -  
 Hazard Code 3: -  
 Hazard Date 1: 12/23/09  
 Hazard Date 2:  
 Hazard Date 3:





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**Parameter(s):**

<b>Field Order ID:</b>	1653216843	<b>Taken By:</b>	Redacted	<b>Time Taken:</b>	20:24
<b>Premise ID:</b>	1653216499	<b>Date Taken:</b>	8/31/12	<b>Status:</b>	Cancelled

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**CSR Remarks:**

AXC-DOG,,SAFETY CHCK,AC AIR COMPRESSOR CONTIN RUNNING,S/OFF BUT WANTS CHCKD 4 SAFETY,RVM ATTCHD ON HME BY PGE

**EMR Ord Detail:**

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

**EMR Completion:**

**Dispatcher:**

**General:**

**Extended:**

**Cancel Notes:**

AXC-DOG,,SAFETY CHCK,AC AIR COMPRESSOR C