



Business Intelligence Center of Excellence

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

<b>Field Order ID:</b> 1653216889	<b>Taken By:</b> <span style="border: 1px solid black; padding: 0 2px;">Redact</span>	<b>Time Taken:</b> 11:19	<b>Rescheduled By:</b>
<b>Premise ID:</b> 1653216499	<b>Date Taken:</b> 9/1/12	<b>Status:</b> Completed	

Customer Information

Premise Information

Redacted

New Business/ Disconnect-Reconnect

**Contractor:**  
**Contractor Ph:**  
**Contractor Waiting:**

**Job Owner:**  
**Job Owner Ph:**

**Site Ready:**

Completion Information

PM Information

**Job Code:** 4160 - G Leak@Wtr Heater

<b>Fld Act Type 1:</b> GASLEAKW	<b>Comp Code 1:</b> 4120 - G Leak-Inside-Full Leak Inv
<b>Fld Act Type 2:</b>	<b>Comp Code 2:</b> -
<b>Fld Act Type 3:</b>	<b>Comp Code 3:</b> -
<b>Fld Act Type 4:</b>	<b>Comp Code 4:</b> -

**FAS Priority:** 0

**MIR:**

**OEC:**

**PM Order:**

**PM Operation:**

**Order Dates/Misc.**

**Date Wanted:** 9/1/12

**App Start Time:** 08:00

**App End Time:** 17:00

**Order Exp Date:** 9/1/12

**Dispatcher ID:** Redacted

New Hazards / Surveys / Misc.

**Check Digit:**

**Tot Amt Owing:**

**Cash Only Flag:**

Technician Information:

**Tech ID:** Redacted

**Comp Date/Time:** 9/1/12 12:49 PM

**Dispatched Time:** 11:22

**Acknwldg Time:** 11:24

**En Route Time:** 11:24

**On Site Time:** 11:40

Cancel Information

**User ID:**

**Rsn Code:**

**Code Desc:**

Attachments

**# of Attachments:**

Service History / Existing Hazards

**Service Hist 1:** 01-19-2012 HILOPRES

**Service Hist 2:** 12-02-2011 CO-INVES

**Hazard Code 1:** 19 - Other Gas

**Hazard Code 2:** -

**Hazard Code 3:** -

**Hazard Date 1:** 12/23/09

**Hazard Date 2:**

**Hazard Date 3:**





**Parameter(s):**

<b>Field Order ID:</b> 1653216889	<b>Taken By:</b> Reda	<b>Time Taken:</b> 11:19
<b>Premise ID:</b> 1653216499	<b>Date Taken:</b> 9/1/12	<b>Status:</b> Completed

**CSR Remarks:**

Access/Safety: Dog(s)EVAC/STRONG ODOR/WTR HTR/GARAGE/Redacted SAYS THIS WAS AN IR FROM YESTERDAY AND NO ONE RESPONDED.

**EMR Ord Detail:**

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

**EMR Completion:**

BEWARE OF Redacted CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR.

**Dispatcher:**

Redacted

**General:**

SWEPT INSIDE & OUTSIDE, SWEPT ATTIC 0.0% G. ROTAMETER DETECTED 0 LEAKS, TOOK PRESSURE-OK. APPL'S RELIT

**Extended:**

CYCLED & SAFETY CHECKED. SWEPT OUTSIDE DRIVEWAY & SIDEWALK 0.0% G.

**Cancel Notes:**