Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip Code Description: Job Code Field Activity Code Completion Code Hazard Code

1653216109				09:29 Resched	uled By:
1653216499	Date Taken: 9/24	4/12	Status:	Completed	
nation	Premise Infor	mation	-	New Business/ Disconne	ect-Reconnect
64653	Prem Type:	RES		Contractor:	
	Bus Activity:			Contractor Ph:	
	Home Area:	DJCH101		Contractor Waiting:	
ted	Sub Area:	DJCS104	+		
	Check Digit:			Job Owner:	
	SL:			Job Owner Ph:	
sted	LS:				
	Gas Sp Id:			Site Ready:	
	Elec Sp Id:	16532164	405		
	MtrRd Route:	SJC35SN	1		
rmation				PM Information	<u>n</u>
2412 - E Remove F	RVM Elect Mtr			PM Order:	
REMORVM (Comp Code 1: 2412	- E Remove	e RVM Elect Mtr	PM Operation:	
C	Comp Code 2: -			Order Dates (M	iaa
C	Comp Code 3: -			Order Dates/M	ISC.
C	Comp Code 4: -			Date Wanted:	9/25/12
2				App Start Time:	08:00
				App End Time:	20:00
				Order Exp Date:	9/25/12
urveys / Misc.	_			Dispatcher ID:	4APPVS1
de 1: -				Check Digit:	
New Hazard Code 2: -			Tot Amt Owing:		
le 3: -				Cash Only Flag:	
				Technician Inf	ormation:
-					
-				·	
Rpt: Y				-	
/ Existing Haz	ards			On Site Time.	. 10.25
01-19-2012 HILOP	RES			Cancel Inform	ation
12-02-2011 CO-IN	VES			User ID:	
19 - Other Gas				Rsn Code:	
-				Code Desc:	
-					
12/23/09				Attachments	
				# of Attachments	:
	1653216499 nation 64653 tted cted cted <td>1653216499 Date Taken: 9/2 nation Premise Infor 64653 Prem Type: Bus Activity: Home Area: sub Area: Sub Area: cted LS: cted LS: Gas Sp Id: Elec Sp Id: mation MtrRd Route: ormation Comp Code 1: 2412 2412 - E Remove RVM Elect Mtr REMORVM Comp Code 1: 2412 Comp Code 2: - Comp Code 3: - off Code 3: - Comp Code 4: - 2 Surveys / Misc. Comp Code 4: - de 1: - - - - de 1: - - - - Surveys / Misc. - - - - Gurveys / Misc. - - - - Surveys / Misc. - - - - Gurveys / Misc. - - - - Gurveys / Misc. - - - - Gurveys / Misc. -</td> <td>1653216499 Date Taken: 9/24/12 nation Premise Information 64653 Prem Type: RES Bus Activity: Home Area: DJCS104 ted Sub Area: DJCS104 cted LS: cted LS: Gas Sp Id: Elec Sp Id: 16532164 MtrRd Route: SJC355M ormation Comp Code 1: 2412 - E Remove 2412 - E Remove RVM Elect Mtr REMORVM Comp Code 2: - Comp Code 3: - Comp Code 3: - Comp Code 4: - 2 Surveys / Misc. de 1: - - de 2: - - de 3: - - ey 1: SRC - ey 2: - ey 3: - mpt: . tess: Y . cord: Rpt: Y / Existing Hazards 01-19-2012 HILOPRES 12-02-2011 CO-INVES 19 - Other Gas -</td> <td>1653216499 Date Taken: 9/24/12 Status: nation Premise Information 64653 Prem Type: RES Bus Activity: Home Area: DJCH101 sub Area: DJCS104 Check Digit: SL: cted SL: SL: SL: SL: cted Sub Area: DJCS104 Check Digit: SL: SL: cted LS: Gas Sp1d: Elec Sp1d: 1653216405 ormation Comp Code 1: 2412 - E Remove RVM Elect Mtr Comp Code 2: - Comp Code 2: - Comp Code 3: - - cde 1: - - - - de 1: - - - - - de 3: - - - - - sy: SRC - - - - - ess: Y - - - - - - - - - - - - - - - - - -</td> <td>1653216499 Date Taken: 9/24/12 Status: Completed hation Premise Information New Business/ Disconne 64653 Prem Type: RES Contractor: Contractor Ph: bus Activity: Home Area: DJCH101 Sub Area: Job Owner: Job Owner: ted St: Gas Sp Id: Site Ready: Site Ready: cted Ls: Job Owner Ph: Site Ready: cted Ls: Job Owner Ph: Job Owner Ph: cted Ls: Gas Sp Id: Site Ready: Site Ready: cted Ls: Comp Code 1: PM Order: PM Order: comp Code 2: Comp Code 2: Comp Code 2: Order Dates/M comp Code 3: Comp Code 3: Comp Code 3: Order Dates/M cter Potoce Comp Code 4: Date Wanted: App Start Time: dat: Comp Code 4: Date Wanted: Cash Only Flag: cter Potoce Cash Only Flag: Comp Date/Time dat: Cancel Inform Acknwidg Time sey 2: Y En Route Time <t< td=""></t<></td>	1653216499 Date Taken: 9/2 nation Premise Infor 64653 Prem Type: Bus Activity: Home Area: sub Area: Sub Area: cted LS: cted LS: Gas Sp Id: Elec Sp Id: mation MtrRd Route: ormation Comp Code 1: 2412 2412 - E Remove RVM Elect Mtr REMORVM Comp Code 1: 2412 Comp Code 2: - Comp Code 3: - off Code 3: - Comp Code 4: - 2 Surveys / Misc. Comp Code 4: - de 1: - - - - de 1: - - - - Surveys / Misc. - - - - Gurveys / Misc. - - - - Surveys / Misc. - - - - Gurveys / Misc. - - - - Gurveys / Misc. - - - - Gurveys / Misc. -	1653216499 Date Taken: 9/24/12 nation Premise Information 64653 Prem Type: RES Bus Activity: Home Area: DJCS104 ted Sub Area: DJCS104 cted LS: cted LS: Gas Sp Id: Elec Sp Id: 16532164 MtrRd Route: SJC355M ormation Comp Code 1: 2412 - E Remove 2412 - E Remove RVM Elect Mtr REMORVM Comp Code 2: - Comp Code 3: - Comp Code 3: - Comp Code 4: - 2 Surveys / Misc. de 1: - - de 2: - - de 3: - - ey 1: SRC - ey 2: - ey 3: - mpt: . tess: Y . cord: Rpt: Y / Existing Hazards 01-19-2012 HILOPRES 12-02-2011 CO-INVES 19 - Other Gas -	1653216499 Date Taken: 9/24/12 Status: nation Premise Information 64653 Prem Type: RES Bus Activity: Home Area: DJCH101 sub Area: DJCS104 Check Digit: SL: cted SL: SL: SL: SL: cted Sub Area: DJCS104 Check Digit: SL: SL: cted LS: Gas Sp1d: Elec Sp1d: 1653216405 ormation Comp Code 1: 2412 - E Remove RVM Elect Mtr Comp Code 2: - Comp Code 2: - Comp Code 3: - - cde 1: - - - - de 1: - - - - - de 3: - - - - - sy: SRC - - - - - ess: Y - - - - - - - - - - - - - - - - - -	1653216499 Date Taken: 9/24/12 Status: Completed hation Premise Information New Business/ Disconne 64653 Prem Type: RES Contractor: Contractor Ph: bus Activity: Home Area: DJCH101 Sub Area: Job Owner: Job Owner: ted St: Gas Sp Id: Site Ready: Site Ready: cted Ls: Job Owner Ph: Site Ready: cted Ls: Job Owner Ph: Job Owner Ph: cted Ls: Gas Sp Id: Site Ready: Site Ready: cted Ls: Comp Code 1: PM Order: PM Order: comp Code 2: Comp Code 2: Comp Code 2: Order Dates/M comp Code 3: Comp Code 3: Comp Code 3: Order Dates/M cter Potoce Comp Code 4: Date Wanted: App Start Time: dat: Comp Code 4: Date Wanted: Cash Only Flag: cter Potoce Cash Only Flag: Comp Date/Time dat: Cancel Inform Acknwidg Time sey 2: Y En Route Time <t< td=""></t<>

SB GT&S 0641469

CONFIDENTIAL - Provided Pursuant to P.U. Code § 583



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SB_GT&S_0641470



Business Intelligence Center of Excellence

CC&B Online Query

Parameter(s):

Field Order ID:	1653216109	Taken By: Redact	Time Taken:	09:29
Premise ID:	1653216499	Date Taken: 9/24/12	Status:	Completed

CSR Remarks:

Pls disp Reda pick up RVM

EMR Ord Detail:

BEWARE OF TENANT-- collie, CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

EMR Completion:

BEWARE OF TENANT-- collie, CUSTOMER WANTS TO MAKE SURE EVERYTIME WE GO OUT TO LEAVE SERVICE REPORT ON HER DOOR

Dispatcher:

General:

REMOVED RVM GIVEN TO Redacted FOR DOWNLOAD.

Extended:

Cancel Notes:

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