



**Business Intelligence Center of Excellence**

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

Field Order ID: 1653216375 Taken By: Redacted Time Taken: 11:51 Rescheduled By:  
 Premise ID: 1653216499 Date Taken: 4/20/11 Status: Completed

**Customer Information**

Account ID: 0903364653  
 Hm Ph:  
 Bus Ph:  
 Cont Ph: Redacted  
 Name:  
 Address:  
 City:

**Premise Information**

Prem Type: RES  
 Bus Activity:  
 Home Area: DJCH101  
 Sub Area: DJCS104  
 Check Digit:  
 SL:  
 LS:  
 Gas Sp Id: 1653216410  
 Elec Sp Id:  
 MtrRd Route: SJC35SM

**New Business/ Disconnect-Reconnect**

Contractor:  
 Contractor Ph:  
 Contractor Waiting:  
 Job Owner:  
 Job Owner Ph:  
 Site Ready:

**Completion Information**

Job Code: 4080 - G Leak@Mtr  
 Fld Act Type 1: GASLEAKM Comp Code 1: 4132 - G Leak-Outside-No Entry Leak  
 Fld Act Type 2: Comp Code 2: 0910 - CGI Cust Not Home  
 Fld Act Type 3: Comp Code 3: -  
 Fld Act Type 4: Comp Code 4: -  
 FAS Priority: 1  
 MIR:  
 OEC:

**PM Information**

PM Order:  
 PM Operation:

**Order Dates/Misc.**

Date Wanted: 4/20/11  
 App Start Time: 08:00  
 App End Time: 20:00  
 Order Exp Date: 4/20/11  
 Dispatcher ID: 2APRTC7

**New Hazards / Surveys / Misc.**

New Hazard Code 1: -  
 New Hazard Code 2: -  
 New Hazard Code 3: -  
 Survey 1:  
 Survey 2:  
 Survey 3:  
 Call Ahead Attempt:  
 Call Ahead Success:  
 Return To Record:  
 Service Rpt: Y

Check Digit:  
 Tot Amt Owing:  
 Cash Only Flag:

**Technician Information:**

Tech ID: D1GDMBV  
 Comp Date/Time: 4/20/11 3:49 PM  
 Dispatched Time: 12:26  
 Acknwldg Time:  
 En Route Time: 15:02  
 On Site Time: 15:28

**Service History / Existing Hazards**

Service Hist 1: 12-23-2009 GASLEAKH  
 Service Hist 2: 09-02-2010 C-TEST  
 Hazard Code 1: 19 - Other Gas  
 Hazard Code 2: -  
 Hazard Code 3: -  
 Hazard Date 1: 12/23/09  
 Hazard Date 2:  
 Hazard Date 3:

**Cancel Information**

User ID:  
 Rsn Code:  
 Code Desc:

**Attachments**

# of Attachments:





---

**Parameter(s):**

<b>Field Order ID:</b> 1653216375	<b>Taken By:</b> <span style="border: 1px solid black; padding: 2px;">Redacted</span>	<b>Time Taken:</b> 11:51
<b>Premise ID:</b> 1653216499	<b>Date Taken:</b> 4/20/11	<b>Status:</b> Completed

---

**CSR Remarks:**

DOG & LCKD GATE; FAINT ODOR (4/19)..CHCK MTR PIPES & G/MTR ..Redacted.REQ A SEASONED GSR

**EMR Ord Detail:**

BEWARE OF TENANT-- collie

**EMR Completion:**

**Dispatcher:**

**General:**

found 0%lel on partial front sweep. cust not home. found no leaks. approx .5cfh at mtr

**Extended:**

**Cancel Notes:**