



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216653 Taken By: Redacted Time Taken: 12:54 Rescheduled By:
 Premise ID: 1653216499 Date Taken: 12/2/11 Status: Completed

Customer Information

Account ID: 0903364653
 Hm Ph:
 Bus Ph:
 Cont Ph: Redacted
 Name:
 Address:
 City:

Premise Information

Prem Type: RES
 Bus Activity:
 Home Area: DJCH101
 Sub Area: DJCS104
 Check Digit:
 SL:
 LS:
 Gas Sp Id: 1653216410
 Elec Sp Id:
 MtrRd Route: SJC35SM

New Business/ Disconnect-Reconnect

Contractor:
 Contractor Ph:
 Contractor Waiting:
 Job Owner:
 Job Owner Ph:
 Site Ready:

Completion Information

Job Code: 4010 - G CO Investigation
 Fld Act Type 1: CO-INVES Comp Code 1: 4012 - G CO Invest-Cust Equip
 Fld Act Type 2: Comp Code 2: 4072 - G Hi-Low Press-Cust Equip
 Fld Act Type 3: Comp Code 3: -
 Fld Act Type 4: Comp Code 4: -
 FAS Priority: 0
 MIR:
 OEC:

PM Information

PM Order:
 PM Operation:

Order Dates/Misc.

Date Wanted: 12/2/11
 App Start Time: 08:00
 App End Time: 20:00
 Order Exp Date: 12/2/11
 Dispatcher ID: 2APKDA7

New Hazards / Surveys / Misc.

New Hazard Code 1: -
 New Hazard Code 2: -
 New Hazard Code 3: -
 Survey 1:
 Survey 2:
 Survey 3:
 Call Ahead Attempt:
 Call Ahead Success:
 Return To Record:
 Service Rpt: Y

Check Digit:
 Tot Amt Owing:
 Cash Only Flag:

Technician Information:

Tech ID: D1GLKZ1
 Comp Date/Time: 12/2/11 2:54 PM
 Dispatched Time: 13:11
 Acknwldg Time: 13:14
 En Route Time: 13:15
 On Site Time: 13:27

Service History / Existing Hazards

Service Hist 1: 09-02-2010 C-TEST
 Service Hist 2:
 Hazard Code 1: 19 - Other Gas
 Hazard Code 2: -
 Hazard Code 3: -
 Hazard Date 1: 12/23/09
 Hazard Date 2:
 Hazard Date 3:

Cancel Information

User ID:
 Rsn Code:
 Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID: 1653216653	Taken By: Redact	Time Taken: 12:54
Premise ID: 1653216499	Date Taken: 12/2/11	Status: Completed

CSR Remarks:

AXS OK EVAC CO Investigation - believes CO present Redacted Redacted SHOWING SIGNS OF CARBON MOX

EMR Ord Detail:

BEWARE OF TENANT-- collie

EMR Completion:

BEWARE OF TENANT-- collie

Dispatcher:

D1GJAO C DNA 13:08 ETA 13:41 Customer believes CO making them ill.

General:

Outside ambient and inside sensit ambient reading is 0-ppm; Garage ambient reading is 0-ppm. Furnace

Extended:

flue and furnace registers AM reading is 0-ppm. Water heater flue reading is 5-ppm. Water htr ddraft diverter legs are rusted. Advied cust. Advied customer to replace furnace filter. Taped air gaps in furnace enclosure. Advied customer to caulk any air gaps permanently. Customer wanted service reg pressure tested and riser inspected for damage. Sensit tested meter and outside and inside house 0% LEL; Riser looked good. Clocked meter 0-cfh. Found dryer appls valve capped.

Cancel Notes: