



Business Intelligence Center of Excellence

CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

Parameter(s):

Field Order ID: 1653216481 Taken By: Redacted Time Taken: 10:12 Rescheduled By:

Premise ID: 1653216499 Date Taken: 2/22/12 Status: Completed

Customer Information

Account ID: 0903364653

Hm Ph: Redacted

Bus Ph:

Cont Ph:

Name:

Address:

City:

Premise Information

Prem Type: RES

Bus Activity:

Home Area: DJCH101

Sub Area: DJCS104

Check Digit:

SL:

LS:

Gas Sp Id:

Elec Sp Id: 1653216405

MtrRd Route: SJC35SM

New Business/ Disconnect-Reconnect

Contractor:

Contractor Ph:

Contractor Waiting:

Job Owner:

Job Owner Ph:

Site Ready:

Completion Information

Job Code: 8440 - E Maintain TOU Group 2 (FS2)

Fld Act Type 1: MNTNTOU2 Comp Code 1: 0980 - Cancel Per Customer

Fld Act Type 2: Comp Code 2: -

Fld Act Type 3: Comp Code 3: -

Fld Act Type 4: Comp Code 4: -

FAS Priority: 3

MIR:

OEC:

PM Information

PM Order:

PM Operation:

Order Dates/Misc.

Date Wanted: 2/22/12

App Start Time: 00:00

App End Time: 22:59

Order Exp Date: 3/14/12

Dispatcher ID: 2APSAC4

New Hazards / Surveys / Misc.

New Hazard Code 1: -

New Hazard Code 2: -

New Hazard Code 3: -

Survey 1:

Survey 2:

Survey 3:

Call Ahead Attempt:

Call Ahead Success:

Return To Record:

Service Rpt:

Check Digit:

Tot Amt Owing:

Cash Only Flag:

Technician Information:

Tech ID: T6IFXGV

Comp Date/Time: 2/23/12 11:10 AM

Dispatched Time: 08:41

Acknwldg Time:

En Route Time: 10:49

On Site Time: 10:56

Service History / Existing Hazards

Service Hist 1: 01-19-2012 HILOPRES

Service Hist 2: 12-02-2011 CO-INVES

Hazard Code 1: 19 - Other Gas

Hazard Code 2: -

Hazard Code 3: -

Hazard Date 1: 12/23/09

Hazard Date 2:

Hazard Date 3:

Cancel Information

User ID:

Rsn Code:

Code Desc:

Attachments

of Attachments:





Parameter(s):

Field Order ID:	1653216481	Taken By:	Redacted	Time Taken:	10:12
Premise ID:	1653216499	Date Taken:	2/22/12	Status:	Completed

CSR Remarks:

Opt-Out- match 5162- change meter to non-SmartMeter [!FW.ID=2411470!]

EMR Ord Detail:

BEWARE OF TENANT-- collie

EMR Completion:

Dispatcher:

General:

CUST IS WAITING FOR AN ENGINEER TO COME OUT BEFORE REMOVE

Extended:

Cancel Notes: