



Business Intelligence Center of Excellence

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description: Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

Field Order ID: 1653216696 Taken By: Redact Time Taken: 14:49 Rescheduled By:

Premise ID: 1653216499 Date Taken: 8/4/10 Status: Completed

Customer Information

Account ID: 0903364653  
 Hm Ph:  
 Bus Ph:  
 Cont Ph: Redacted  
 Name:  
 Address:  
 City:

Premise Information

Prem Type: RES  
 Bus Activity:  
 Home Area: DJCH101  
 Sub Area: DJCS104  
 Check Digit:  
 SL:  
 LS:  
 Gas Sp Id:  
 Elec Sp Id: 1653216405  
 MtrRd Route: SJC35SM

New Business/ Disconnect-Reconnect

Contractor:  
 Contractor Ph:  
 Contractor Waiting:  
 Job Owner:  
 Job Owner Ph:  
 Site Ready:

Completion Information

Job Code: 8200 - E ECI Mtr Test  
 Fld Act Type 1: C-TEST Comp Code 1: 2141 - E Invest Mtr/Mod No Prob Found  
 Fld Act Type 2: Comp Code 2: 8200 - E ECI Mtr Test  
 Fld Act Type 3: Comp Code 3: -  
 Fld Act Type 4: Comp Code 4: -  
 FAS Priority: 2  
 MIR:  
 OEC:

PM Information

PM Order:  
 PM Operation:

Order Dates/Misc.

Date Wanted: 9/2/10  
 App Start Time: 08:00  
 App End Time: 12:00  
 Order Exp Date: 9/2/10  
 Dispatcher ID: 2APJDO9

New Hazards / Surveys / Misc.

New Hazard Code 1: -  
 New Hazard Code 2: -  
 New Hazard Code 3: -  
 Survey 1:  
 Survey 2:  
 Survey 3:  
 Call Ahead Attempt:  
 Call Ahead Success:  
 Return To Record:  
 Service Rpt: Y

Check Digit:  
 Tot Amt Owing:  
 Cash Only Flag:

Technician Information:

Tech ID: D2MJRD2  
 Comp Date/Time: 9/2/10 2:17 PM  
 Dispatched Time: 12:38  
 Acknwldg Time:  
 En Route Time: 11:17  
 On Site Time: 11:39

Service History / Existing Hazards

Service Hist 1: 12-23-2009 GASLEAKH  
 Service Hist 2: 12-16-2009 TONSMST  
 Hazard Code 1: 19 - Other Gas  
 Hazard Code 2: -  
 Hazard Code 3: -  
 Hazard Date 1: 12/23/09  
 Hazard Date 2:  
 Hazard Date 3:

Cancel Information

User ID:  
 Rsn Code:  
 Code Desc:

Attachments

# of Attachments:





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**Field Order ID:** 1653216696

**Taken By:** [Redacted]

**Time Taken:** 14:49

**Premise ID:** 1653216499

**Date Taken:** 8/4/10

**Status:** Completed

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**CSR Remarks:**

LOCKED GATE/EMS-PXPE [Redacted] ECI TEAM 888-743-7566 EXT 5761 [Redacted] REQ THIS DATE AND WBT

**EMR Ord Detail:**

BEWARE OF TENANT

**EMR Completion:**

**Dispatcher:**

**General:**

UIQ READ CONFIRM MTR TESTED GOOD, CUST REQUEST TO HAVE VOLTAGE MONITORED, CUST HAS ALOT OF CONCERNS 10YR

**Extended:**

**Cancel Notes:**