



**Business Intelligence Center of Excellence**

# CC&B Online Query

Gen Order Gas Exist Elec New Elec Smart Meter Complex Elec Gas Leak EC / Damaged Equip

Code Description Job Code Field Activity Code Completion Code Hazard Code

**Parameter(s):**

Field Order ID: 1653216977 Taken By: Redacted Time Taken: 08:28 Rescheduled By:  
 Premise ID: 1653216499 Date Taken: 12/23/09 Status: Completed

Customer Information

Account ID: 0903364653  
 Hm Ph:  
 Bus Ph: Redacted  
 Cont Ph:  
 Name:  
 Address:  
 City:

Premise Information

Prem Type: RES  
 Bus Activity:  
 Home Area: DJCH101  
 Sub Area: DJCS104  
 Check Digit:  
 SL:  
 LS:  
 Gas Sp Id: 1653216410  
 Elec Sp Id:  
 MtrRd Route: SJC35SM

New Business/ Disconnect-Reconnect

Contractor:  
 Contractor Ph:  
 Contractor Waiting:  
 Job Owner:  
 Job Owner Ph:  
 Site Ready:

Completion Information

Job Code: 4110 - G Leak@Heat Appl  
 Fld Act Type 1: GASLEAKH Comp Code 1: 4110 - G Leak@Heat Appl-Full Leak Inv  
 Fld Act Type 2: Comp Code 2: 6160 - G Change Reg-Other  
 Fld Act Type 3: Comp Code 3: -  
 Fld Act Type 4: Comp Code 4: -  
 FAS Priority: 1  
 MIR:  
 OEC:

PM Information

PM Order:  
 PM Operation:

Order Dates/Misc.

Date Wanted: 12/23/09  
 App Start Time: 08:00  
 App End Time: 20:00  
 Order Exp Date: 12/23/09  
 Dispatcher ID: 2APDMDM

New Hazards / Surveys / Misc.

New Hazard Code 1: 19 - Other Gas  
 New Hazard Code 2: -  
 New Hazard Code 3: -  
 Survey 1:  
 Survey 2:  
 Survey 3:  
 Call Ahead Attempt:  
 Call Ahead Success:  
 Return To Record:  
 Service Rpt: X

Check Digit:  
 Tot Amt Owing:  
 Cash Only Flag:

Technician Information:

Tech ID: D1GDMAH  
 Comp Date/Time: 12/23/09 4:31 PM  
 Dispatched Time: 13:20  
 Acknwldg Time:  
 En Route Time: 15:13  
 On Site Time: 15:20

Service History / Existing Hazards

Service Hist 1: 12-16-2009 TONSMST  
 Service Hist 2: 03-03-2009 LOCKGMTR  
 Hazard Code 1: -  
 Hazard Code 2: -  
 Hazard Code 3: -  
 Hazard Date 1:  
 Hazard Date 2:  
 Hazard Date 3:

Cancel Information

User ID:  
 Rsn Code:  
 Code Desc:

Attachments

# of Attachments:





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**Taken By:** Redacted

**Time Taken:** 08:28

**Premise ID:** 1653216499

**Date Taken:** 12/23/09

**Status:** Completed

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**CSR Remarks:**

axs ok, Redacted sys mild gas lk @ faf in closet in hallway, jst notcd, also sys htr not wrkng properly, x

**EMR Ord Detail:**

BEWARE OF TENANT

**EMR Completion:**

**Dispatcher:**

**General:**

TEST AT METER SHOWED NO LEAKAGE. SENSIT INDICATED CONTROL VALVE BYPASSING. DISCONNECTED AND ISSUED

**Extended:**

HAZARD NOTICE. SWEEP INDICATED NO FURTHER LEAK. CHANGED REGULATOR DUE EXCESSIVE LOCK UP.

**Cancel Notes:**