

From: PGE PRG Mailbox

Sent: 3/20/2014 12:50:40 PM

[Redacted] alan.meck@cpuc.ca.gov  
(alan.meck@cpuc.ca.gov); tlong@turn.org (tlong@turn.org); marcel@turn.org  
(marcel@turn.org); [Redacted]  
[Redacted]  
[Redacted]; matthew@turn.org  
(matthew@turn.org); [Redacted]

To: [Redacted]; chloe.lukins@cpuc.ca.gov  
(chloe.lukins@cpuc.ca.gov); joe.como@cpuc.ca.gov (joe.como@cpuc.ca.gov);  
jordan.parrillo@cpuc.ca.gov (jordan.parrillo@cpuc.ca.gov);  
radu.ciupagea@cpuc.ca.gov (radu.ciupagea@cpuc.ca.gov); david.siao@cpuc.ca.gov  
(david.siao@cpuc.ca.gov); kehao.Ouyang@cpuc.ca.gov  
(kehao.Ouyang@cpuc.ca.gov); nika.Rogers@cpuc.ca.gov  
(nika.Rogers@cpuc.ca.gov); karin.Hieta@cpuc.ca.gov (karin.Hieta@cpuc.ca.gov);  
peter.Spencer@cpuc.ca.gov (peter.Spencer@cpuc.ca.gov);  
farzad.ghazzagh@cpuc.ca.gov (farzad.ghazzagh@cpuc.ca.gov);  
joseph.abhulimen@cpuc.ca.gov (joseph.abhulimen@cpuc.ca.gov);  
claire.eustace@cpuc.ca.gov (claire.eustace@cpuc.ca.gov); colin.rizzo@cpuc.ca.gov  
(colin.rizzo@cpuc.ca.gov); alice.glasner@cpuc.ca.gov (alice.glasner@cpuc.ca.gov);  
linda.serizawa@cpuc.ca.gov (linda.serizawa@cpuc.ca.gov);  
elaine.roble@cpuc.ca.gov (elaine.roble@cpuc.ca.gov); thomas.roberts@cpuc.ca.gov  
(thomas.roberts@cpuc.ca.gov); merideth.sterkel@cpuc.ca.gov  
(merideth.sterkel@cpuc.ca.gov); xsh@cpuc.ca.gov (xsh@cpuc.ca.gov);  
jrg@cpuc.ca.gov (jrg@cpuc.ca.gov); cynthia.walker@CPUC.CA.GOV  
(cynthia.walker@CPUC.CA.GOV); jason.simon@cpuc.ca.gov  
(jason.simon@cpuc.ca.gov); paul.douglas@cpuc.ca.gov  
(paul.douglas@cpuc.ca.gov); Cheryl.lee@CPUC.ca.gov  
(Cheryl.lee@CPUC.ca.gov); bruce.kaneshiro@cpuc.ca.gov  
(bruce.kaneshiro@cpuc.ca.gov); adam.langton@cpuc.ca.gov  
(adam.langton@cpuc.ca.gov); donna.wagoner@cpuc.ca.gov  
(donna.wagoner@cpuc.ca.gov); valerie.kao@cpuc.ca.gov  
(valerie.kao@cpuc.ca.gov); keith.white@cpuc.ca.gov (keith.white@cpuc.ca.gov);  
lewis.bichkoff@cpuc.ca.gov (lewis.bichkoff@cpuc.ca.gov); lily.chow@cpuc.ca.gov  
(lily.chow@cpuc.ca.gov); joanna.gubman@cpuc.ca.gov  
(joanna.gubman@cpuc.ca.gov); jason.houck@cpuc.ca.gov  
(jason.houck@cpuc.ca.gov); robert.strauss@cpuc.ca.gov  
(robert.strauss@cpuc.ca.gov); Kristofer.Holz@cpuc.ca.gov  
(Kristofer.Holz@cpuc.ca.gov); donald.brooks@cpuc.ca.gov  
(donald.brooks@cpuc.ca.gov); damon.franz@cpuc.ca.gov  
(damon.franz@cpuc.ca.gov); judith.ikle@cpuc.ca.gov (judith.ikle@cpuc.ca.gov);  
ed.Charkowicz@cpuc.ca.gov (ed.Charkowicz@cpuc.ca.gov);  
michele.Kito@cpuc.ca.gov (michele.Kito@cpuc.ca.gov);  
yakov.Lasko@cpuc.ca.gov (yakov.Lasko@cpuc.ca.gov);  
megha.Lakhchaura@cpuc.ca.gov (megha.Lakhchaura@cpuc.ca.gov);



please call  
OR

Redacted

Redacted

For technical questions or non-urgent technical support, please send email to [HelpDesk](#) or call 925-415-6572 during normal business hours[Mon-Fri 9AM-5PM PST].  
For urgent technical support outside normal business hours, please call 925-415-6572 to alert PG&E's after-hour support team.

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