

From: Malnight, Steven

Sent: 3/18/2014 8:04:05 AM

To: [Redacted]

Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Sandoval, Catherine J.K. (CatherineJ.K.Sandoval@cpuc.ca.gov); [Redacted]

[Redacted]

Bcc:

Subject: RE: PG&E introduction re: Care Lifeline coordination

Nathan,

Great to meet you and thanks to Commissioner Sandoval for connecting us. I'm asking [Redacted] [Redacted] who leads our low income programs, to connect with you on scheduling a discussion. My calendar is pretty jammed, but if I can make it I will. However, I don't want to hold up the meeting.

Steve

Sent from my iPhone

On Mar 18, 2014, at 7:42 AM, [Redacted] wrote:

Sid, Steven, and [Redacted]

Let me know if there is a time that we can plan for a call on Friday. I am traveling all week this week, but I am very interested to work with PG&E on their CARE program and determine a way in which we can work together regarding the CA ETC Lifeline Wireless program.

If Friday does not work, please let me know if there is a time that we can connect the week following. We have offices in LA and could meet in person as well, if the timing works for you all.

Best Regards.

Redacted

Telscape – Sage Corporation

Redacted

From: Sandoval, Catherine J.K. [mailto:CatherineJ.K.Sandoval@cpuc.ca.gov]

Sent: Monday, March 10, 2014 4:06 PM

To: Redacted steven.malnight@pge.com; Redacted
sbd4@pge.com

Subject: PG&E introduction re: Care Lifeline coordination

Hi, I'd like to e-introduce Redacted of Telscape & Redacted Redacted a Telscape Board Member, to Sid Dietz, Steve Malnight, and Redacted of PG&E Redacted is in charge of PG&E's CARE program which is the energy parallel to Lifeline and provides discounted electric & gas rates to income eligible Californians. CARE eligibility requires household income of 200% of federal poverty level or below, whereas Lifeline requires 150% of federal poverty level or below. Redacted is also in charge of the PG&E Energy Assistance Program which provides energy efficiency measures to low-income households.

I've talked with each of you about the potential for LifeLine/CARE/ESAP coordination. For example, developing a Care enrollment & re-enrollment App and PG&E bill paying App & pre-loading it on Lifeline phones would be great. Telscape enables debit card loading for bill payment so this would be helpful for low-income households who often pay in cash. Telscape will soon be offering Lifeline in San Jose & will be expanding in the Central Valley & the Bay Area so there will be overlap in PG&E territory. Redacted is based in Los Angeles. I encourage you to coordinate. Please let me know how the CPUC can support your CARE/Lifeline/Esap coordination efforts. Thanks, Commissioner Sandoval

Sent from my Verizon Wireless 4G LTE Smartphone