

From: [Redacted]
Sent: 3/18/2014 4:03:58 PM
To: Malnight, Steven
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=S0M302774364); [Redacted]
[Redacted]
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Sandoval,
Catherine J.K. (CatherineJ.K.Sandoval@cpuc.ca.gov); [Redacted]
[Redacted]
Bcc:
Subject: RE: PG&E introduction re: Care Lifeline coordination

Hi Nathan,

Nice to meet you as well. I'm looking forward to talking with you more about potential ways to connect our efforts. I can send you some dates/times for a chat in a separate e-mail. Just wanted to let the group know that we are in contact with each other. And thanks to Commissioner Sandoval for making the introductions.

Nathan, please look out for a follow-up e-mail to schedule shortly...

Thanks.

[Redacted]

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[Redacted]

Manager, Low-Income Programs and Strategies

Pacific Gas & Electric Company

[Redacted]

From: Malnight, Steven
Sent: Tuesday, March 18, 2014 8:04 AM
To: [Redacted]
Cc: Sandoval, Catherine J.K.; [Redacted] [Redacted] Dietz, Sidney
Subject: Re: PG&E introduction re: Care Lifeline coordination

Nathan,

Great to meet you and thanks to Commissioner Sandoval for connecting us. I'm asking [Redacted] [Redacted] who leads our low income programs, to connect with you on scheduling a discussion. My calendar is pretty jammed, but if I can make it I will. However, I don't want to hold up the meeting.

Steve

Sent from my iPhone

On Mar 18, 2014, at 7:42 AM, [Redacted] wrote:

Sid, Steven, and [Redacted]

Let me know if there is a time that we can plan for a call on Friday. I am traveling all week this week, but I am very interested to work with PG&E on their CARE program and determine a way in which we can work together regarding the CA ETC Lifeline Wireless program.

If Friday does not work, please let me know if there is a time that we can connect the week following. We have offices in LA and could meet in person as well, if the timing works for you all.

Best Regards.

[Redacted]

Telscape – Sage Corporation

Redacted

From: Sandoval, Catherine J.K. [mailto:CatherineJ.K.Sandoval@cpuc.ca.gov]

Sent: Monday, March 10, 2014 4:06 PM

To: Redacted steven.malnight@pge.com; Redacted
sbd4@pge.com

Subject: PG&E introduction re: Care Lifeline coordination

Hi, I'd like to e-introduce Redacted of Telscape & Redacted Redacted Telscape's Redacted to Sid Dietz, Steve Malnight, and Redacted of PG&E. Redac is in charge of PG&E's CARE program which is the energy parallel to Lifeline and provides discounted electric & gas rates to income eligible Californians. CARE eligibility requires household income of 200% of federal poverty level or below, whereas Lifeline requires 150% of federal poverty level or below. Redac is also in charge of the PG&E Energy Assistance Program which provides energy efficiency measures to low-income households.

I've talked with each of you about the potential for LifeLine/CARE/ESAP coordination. For example, developing a Care enrollment & re-enrollment App and PG&E bill paying App & pre-loading it on Lifeline phones would be great. Telscape enables debit card loading for bill payment so this would be helpful for low-income households who often pay in cash. Telscape will soon be offering Lifeline in San Jose & will be expanding in the Central Valley & the Bay Area so there will be overlap in PG&E territory. Redacte is based in Los Angeles. I encourage you to coordinate. Please let me know how the CPUC can support your CARE/LifeLine/Esap coordination efforts. Thanks, Commissioner Sandoval

Sent from my Verizon Wireless 4G LTE Smartphone

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