

From: PGE PRG Mailbox

Sent: 3/20/2014 7:25:35 AM

[Redacted] alan.meck@cpuc.ca.gov
(alan.meck@cpuc.ca.gov); tlong@turn.org (tlong@turn.org); marcel@turn.org
(marcel@turn.org); [Redacted]

[Redacted]

[Redacted]; matthew@turn.org

(matthew@turn.org); [Redacted];

To: [Redacted] chloe.lukins@cpuc.ca.gov
(chloe.lukins@cpuc.ca.gov); joe.como@cpuc.ca.gov (joe.como@cpuc.ca.gov);
jordan.parrillo@cpuc.ca.gov (jordan.parrillo@cpuc.ca.gov);
radu.ciupagea@cpuc.ca.gov (radu.ciupagea@cpuc.ca.gov); david.siao@cpuc.ca.gov
(david.siao@cpuc.ca.gov); kehao.Ouyang@cpuc.ca.gov
(kehao.Ouyang@cpuc.ca.gov); nika.Rogers@cpuc.ca.gov
(nika.Rogers@cpuc.ca.gov); karin.Hieta@cpuc.ca.gov (karin.Hieta@cpuc.ca.gov);
peter.Spencer@cpuc.ca.gov (peter.Spencer@cpuc.ca.gov);
farzad.ghazzagh@cpuc.ca.gov (farzad.ghazzagh@cpuc.ca.gov);
joseph.abhulimen@cpuc.ca.gov (joseph.abhulimen@cpuc.ca.gov);
claire.eustace@cpuc.ca.gov (claire.eustace@cpuc.ca.gov); colin.rizzo@cpuc.ca.gov
(colin.rizzo@cpuc.ca.gov); alice.glasner@cpuc.ca.gov (alice.glasner@cpuc.ca.gov);
linda.serizawa@cpuc.ca.gov (linda.serizawa@cpuc.ca.gov);
elaine.roble@cpuc.ca.gov (elaine.roble@cpuc.ca.gov); thomas.roberts@cpuc.ca.gov
(thomas.roberts@cpuc.ca.gov); merideth.sterkel@cpuc.ca.gov
(merideth.sterkel@cpuc.ca.gov); xsh@cpuc.ca.gov (xsh@cpuc.ca.gov);
jrg@cpuc.ca.gov (jrg@cpuc.ca.gov); cynthia.walker@CPUC.CA.GOV
(cynthia.walker@CPUC.CA.GOV); jason.simon@cpuc.ca.gov
(jason.simon@cpuc.ca.gov); paul.douglas@cpuc.ca.gov
(paul.douglas@cpuc.ca.gov); Cheryl.lee@CPUC.ca.gov
(Cheryl.lee@CPUC.ca.gov); bruce.kaneshiro@cpuc.ca.gov
(bruce.kaneshiro@cpuc.ca.gov); adam.langton@cpuc.ca.gov
(adam.langton@cpuc.ca.gov); donna.wagoner@cpuc.ca.gov
(donna.wagoner@cpuc.ca.gov); valerie.kao@cpuc.ca.gov
(valerie.kao@cpuc.ca.gov); keith.white@cpuc.ca.gov (keith.white@cpuc.ca.gov);
lewis.bichkoff@cpuc.ca.gov (lewis.bichkoff@cpuc.ca.gov); lily.chow@cpuc.ca.gov
(lily.chow@cpuc.ca.gov); joanna.gubman@cpuc.ca.gov
(joanna.gubman@cpuc.ca.gov); jason.houck@cpuc.ca.gov
(jason.houck@cpuc.ca.gov); robert.strauss@cpuc.ca.gov
(robert.strauss@cpuc.ca.gov); Kristofer.Holz@cpuc.ca.gov
(Kristofer.Holz@cpuc.ca.gov); donald.brooks@cpuc.ca.gov
(donald.brooks@cpuc.ca.gov); damon.franz@cpuc.ca.gov
(damon.franz@cpuc.ca.gov); judith.ikle@cpuc.ca.gov (judith.ikle@cpuc.ca.gov);
ed.Charkowicz@cpuc.ca.gov (ed.Charkowicz@cpuc.ca.gov);
michele.Kito@cpuc.ca.gov (michele.Kito@cpuc.ca.gov);
yakov.Lasko@cpuc.ca.gov (yakov.Lasko@cpuc.ca.gov);
megha.Lakhchaura@cpuc.ca.gov (megha.Lakhchaura@cpuc.ca.gov);

Redacted

For technical questions or non-urgent technical support, please send email to [HelpDesk](#) or call 925-415-6572 during normal business hours[Mon-Fri 9AM-5PM PST].

For urgent technical support outside normal business hours, please call 925-415-6572 to alert PG&E's after-hour support team.

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