From: Khosrowjah, Sepideh Sent: 4/8/2014 9:33:01 AM

To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)

Cc:

Bcc:

Subject: RE: First responders - City of Redding

It sounds great! Thanks for the email.

Sepideh Khosrowjah

Commissioner Florio's Chief of Staff

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From: Cherry, Brian K [mailto:BKC7@pge.com]

Sent: Tuesday, April 08, 2014 9:30 AM

To: Khosrowjah, Sepideh

Subject: First responders - City of Redding

Sepideh – I understand there was some conversation with Tom the other day about the need for better cooperation between first responders and PG&E in some of the more remote areas of PG&E's service territory? And that an example of that were some issues PG&E had with the City of Redding?

After the Commission meeting in the City of Redding, Carol Brown approached me about a similar concern. At that time, the issue involved time delays created by unmarked poles with first responders not knowing whether the poles were PG&E's or the City of Redding's municipal utilities poles. We formed a task force on operations side of the business and made outreach to first responders in areas where we overlap with municipal utilities to identify for first responders which poles were ours and which

are owned by the municipal utility. We have also begun a process of bar coding all of
our poles and putting clearly identified markers on PG&E poles in those areas of
overlap. From what I learned back then, we have made better progress in addressing
these local concerns.

Is there anything more that you would like us to do in this arena?

PG&E is committed to protecting our customers' privacy. To learn more, please visit http://www.pge.com/about/company/privacy/customer/