

From: Dietz, Sidney  
Sent: 4/11/2014 6:32:29 PM  
To: paul.phillips@cpuc.ca.gov (paul.phillips@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: RE: TOU default for AG customers

Paul --

Thanks for the note. Brian Cherry is hoping to speak to Ed. But in general, we are hoping to notify customers, then start putting them on TOU after 60 days. I know that this is a controversial plan, but we'll just be late rather than stuck in noncompliance. Let's chat whenever you get a chance. 415 973-5921.

Have a good night!

yours,

sid

-----Original Message-----

From: Phillips, Paul S.  
To: Sidney Bob Dietz  
Sent: Apr 11, 2014 5:28 PM  
Subject: RE: TOU default for AG customers

Sid,

Thanks for the note. We've had some internal conversations about this, and it sounds like you're still communicating with PG&E management about how best to address this. I'm not sure that we have much flexibility here, unfortunately. Let's chat Monday morning.

Paul

From: Dietz, Sidney [<mailto:SBD4@pge.com>]  
Sent: Thursday, April 10, 2014 10:31 AM  
To: Phillips, Paul S.  
Subject: TOU default for AG customers

Paul –

Just tried you by phone. The short story – PG&E made a terrible printing error on our 60- and 30- day notices for small ag customers being defaulted to TOU. We didn't want to default those customers in the middle of the hectic growing season, so working with the Farm Bureau, we wrote a letter to Paul Clanon asking for a year extension. That extension request got denied, and I wanted to talk to you about our plans. I've included the denial below. Yes, this is a fun one.

Take care!

yours,

sid

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To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>  
<<http://www.pge.com/about/company/privacy/customer/>>

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Do I seem terse? Blame the thumb keyboard.