



Redacted  
Senior Manager  
Regulatory & Field Compliance  
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Redacted

April 17, 2014

Elizaveta Malashenko, Deputy Director  
Safety and Enforcement Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Re: Courtesy Notification of a Dig-In on Fiber Optic Facilities in El Dorado Hills

Dear Ms. Malashenko,

We are providing you with a courtesy notification of an incident that took place around midnight on April 16, 2014 in El Dorado Hills. A PG&E contractor, ARB, struck and severed an AT&T fiber optic line while directionally boring under an intersection near highway 50 in the El Dorado Hills area (east of Sacramento) as part of a plastic gas distribution main installation project. While it appears that a large number of AT&T customers in El Dorado Hills lost phone service, gas service was not interrupted and there was no impact to PG&E's gas system.

Repair crews are on site and service is expected to be restored late tonight or early tomorrow morning.

The cause of the dig-in is under investigation.

Sincerely,

/S/

Redacted

Cc: Dennis Lee, CPUC  
Ken Bruno, CPUC

Redacted PG&E  
Laura Doll, PG&E  
Bill Gibson, PG&E  
Sumeet Singh, PG&E