

From: Doll, Laura  
Sent: 4/24/2014 10:38:16 AM  
To: Terrie D.' Prosper (terrie.prosper@cpuc.ca.gov) (terrie.prosper@cpuc.ca.gov)  
Cc: kenneth.bruno@cpuc.ca.gov (kenneth.bruno@cpuc.ca.gov); Redacted  
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Bcc:  
Subject: Customer issue

Terrie

Want you to have a heads up that the ABC news person who has been communicating with our Redacted may be reaching out to you.

Tamar Sarkissian on our team has been dealing with the reporter.

I heard from Ken Bruno yesterday that he will be reviewing a letter that Carolina Contreras is drafting to respond to the customer's ongoing concerns about alleged gas leaks at her home and in her neighborhood. You may recall that we have conducted multiple gas leak surveys, including with our most advanced technology, Picarro.

The reporter apparently believes that the customer "just" wants another survey done by PG&E with the CPUC present. We do not believe there is any basis for that, but of course will do whatever SED recommends to try to resolve this issue.

Regards,

Laura

Laura Doll

Director, Regulatory Relations

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