

From: Holz, Kristofer
Sent: 5/23/2014 11:42:22 AM
To: Ramaiya, Shilpa R (/o=PG&E/ou=Corporate/cn=Recipients/cn=SRRd)
Cc:
Bcc:
Subject: Blast from the past - AL 2784-E

Hi Shilpa,

I know this is reaching back a bit, but I have a question about AL 2784-E which established tariff changes to implement the CCA program. I'm currently looking at administrative costs of return for CTAs and trying to get a feel for how these costs were determined for the CCA program. Since you were the contact person for AL 2784-E, where the \$3.94 customer re-entry charge was first mentioned, I was hoping you might be able to direct me to someone who could possibly explain how the amount was determined?

Thanks,

Kris

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