



Redacted
Senior Manager
Regulatory and Field Compliance
Gas Operations

6111 Bollinger Canyon Rd.
4th Floor
San Ramon, CA 94583
Redacted

May 9, 2014

Denise Tyrrell, Interim Director
Safety and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue, Room 2205
San Francisco, CA 94102-3298

Re: Courtesy Notification Regarding the Inadvertent Shut in of Customers in Cantua Creek, Fresno County

Dear Ms. Tyrrell:

This letter provides courtesy information regarding the inadvertent shut in of 55 customers. At 12:45 PM on Wednesday May 7, 2014 a Fresno Transmission & Regulation (T&R) Mechanic operated a 2-inch emergency valve V-1.29 on Distribution Feeder Main (DFM) 1203-01 as part of the CPUC Kern Division field audit. This DFM feeds Cantua Creek in rural Fresno County, and serves 55 customers. The mechanic partially closed the valve and then verified twice that the valve was left in the open position. The valve was actually left in the closed position and will need to be excavated and examined to determine why and how it was inadvertently left in the closed position.

On May 8 at approximately 5 PM PG&E first received customer calls with no gas or low flow. Gas Service Representatives arrived on the scene and Instrumentation and Regulation (I&R) personnel was called to investigate. At approximately 7:40 PM, I&R determined that the V-1.29 was in the closed position and DFM 1203-01 was at 0 psig. Once all services were shut in, the valve was opened, the gas system was purged, and gas restorations began. Division Operations Emergency Center was activated. As of 1:00 AM May 9, service to 33 customers had been restored with 22 can't get in's (CGIs). Work to restore the remaining 22 CGIs began at 8:00 AM May 9 and will continue until all customers have service restored.

Please contact Redacted at Redacted or Redacted for any additional questions you may have regarding this notification.

Sincerely,

/S/

Redacted

Ms. Denise Tyrrell
May 9, 2014
Page 2

cc: Kenneth Bruno, CPUC
Dennis Lee, CPUC
Liza Malashenko, CPUC
Sunil Shori, CPUC

Redacted

Bill Gibson, PG&E
Shilpa Ramaiya, PG&E