

From: Bruno, Kenneth  
Sent: 5/5/2014 3:23:48 PM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc: Solis, Maria (Maria.Solis@cpuc.ca.gov)  
Bcc:  
Subject: FW: Complaint closed Letter to [Redacted]

FYI

**From:** Bruno, Kenneth  
**Sent:** Monday, May 05, 2014 2:19 PM  
**To:** Prosper, Terrie D.; Malashenko, Elizaveta I.  
**Cc:** Lee, Dennis M.; Solis, Maria; Hanes, Fred  
**Subject:** Complaint closed Letter to Ms. Trokey

The following letter was just sent out to [Redacted] via U.S. Postal Service Certified Mail. As articulated in the letter to [Redacted] SED management considers this case closed as there are no know outstanding safety issues.

If [Redacted] disagrees with our findings she can file a formal complaint with the CPUC.

Thank you all for your thorough work with this complaint.

Kenneth Bruno

Acting Program Manager

Gas Safety & Reliability Branch

Safety and Enforcement Division

California Public Utilities Commission

Office: (415) 703-5265

Cell: (415) 852-2936

