

From: Solis, Maria
Sent: 5/5/2014 4:11:16 PM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)
Cc:
Bcc:
Subject: RE: Complaint closed Letter to [Redacted]

Thank you and Larry for providing all the necessary documents for review, take care, Maria

Have a blessed and SAFE day :-)

----- Original message -----

From: "Doll, Laura"
Date: 05/05/2014 3:35 PM (GMT-08:00)
To: "Bruno, Kenneth"
Cc: "Solis, Maria"
Subject: RE: Complaint closed Letter to [Redacted]

Thanks Ken and Maria – we really appreciate your sharing this, and we also appreciate all the work you put into reviewing this customer complaint.

Laura

From: Bruno, Kenneth [mailto:kenneth.bruno@cpuc.ca.gov]
Sent: Monday, May 05, 2014 3:24 PM
To: Doll, Laura
Cc: Solis, Maria
Subject: FW: Complaint closed Letter to [Redacted]

FYI

From: Bruno, Kenneth
Sent: Monday, May 05, 2014 2:19 PM
To: Prosper, Terrie D.; Malashenko, Elizaveta I.
Cc: Lee, Dennis M.; Solis, Maria; Hanes, Fred
Subject: Complaint closed Letter to [Redacted]

The following letter was just sent out to [Redacted] via U.S. Postal Service Certified Mail. As articulated in the letter to [Redacted], SED management considers this case closed as there are no know outstanding safety issues.

If [Redacted] disagrees with our findings she can file a formal complaint with the CPUC.

Thank you all for your thorough work with this complaint.

Kenneth Bruno

Acting Program Manager

Gas Safety & Reliability Branch

Safety and Enforcement Division

California Public Utilities Commission

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