From: Doll, Laura
Sent: 5/20/2014 9:31:21 PM
To: Pocta, Robert M. (robert.pocta@cpuc.ca.gov) (robert.pocta@cpuc.ca.gov)
Cc:
Bcc:
Subject: ISO 55001 and PAS 55 Certification for Gas Ops

Mark

I think you'll recall that we've been working hard to qualify for PAS 55 and ISO 55001 certification. We just got it, and Nick's announcement to employees is below.

This is really big news for the gas team (and PG&E), and a huge step along the way to best in class asset and risk management.
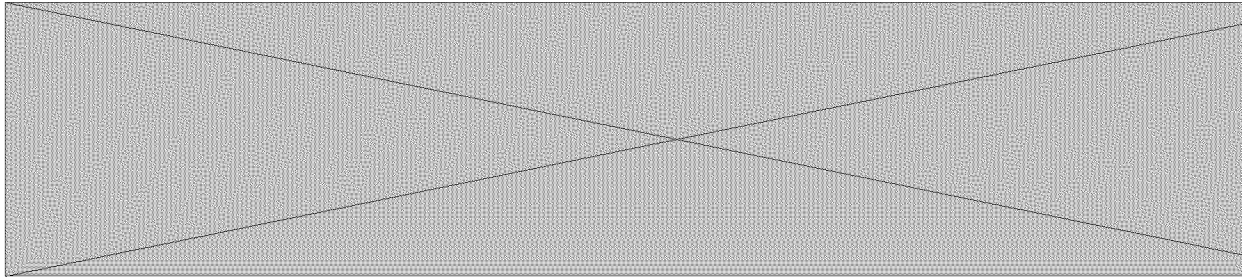

The lead person from Lloyd's Register, Peter Glaholm, will be here May 28 & 29 and can be available to meet with you to discuss the certification process (without us in the room) and provide his candid observations about our progress and continuing challenges. Glaholm is Lloyd's Head of Utilities for Europe, the Middle East, and Africa (based in the UK) and he is their lead assessor and technical authority for PAS 55 and ISO 55001.

I know the timing is difficult during a holiday week, but I wanted to see if you could had an interest and might be available some time on Wednesday or Thursday next week to talk with Peter Glaholm. Right now it looks like Thursday the 29th may be best, but noon on Wednesday could also work.

I don't seem to have Nat's email, so would you share this with him too?
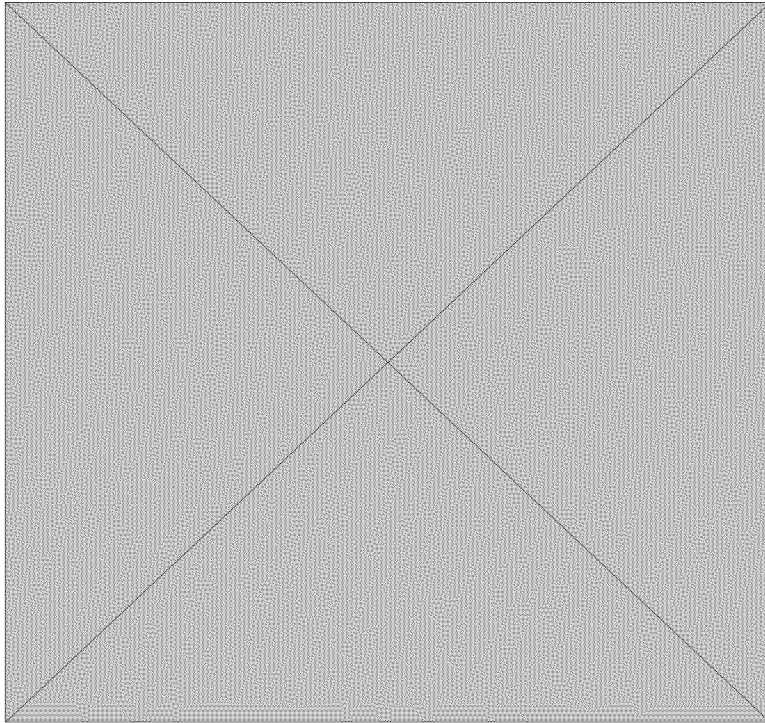

Let me know. Thanks

Laura

Team:

Behind every great achievement stands a great team. Today I am pleased to share we have achieved a huge milestone in our Gas Safety Excellence journey. Lloyds Register, an independent auditing firm, has recognized PG&E's Gas Operations with two international certifications for our best-in-class operational standards for asset management. PG&E is one of the first utilities in the world to hold both ISO 55001 certification and PAS 55-1 certification. This is a big deal and I am so proud to share this honor with you. No matter what role you have or which team you're on, you have been a part of this effort of earning international certification.

Four-time Olympic gold medalist Jesse Owens famously said, "We all have dreams. But in order to make dreams come into reality, it takes an awful lot of determination, dedication, self-discipline, and effort."

Earning these two certifications is an acknowledgement of PG&E's best-in-class safety management system. It means that our employees apply the highest level of rigor in managing our physical assets, like our transmission and distribution pipelines, gas storage facilities, regulator stations and meters. Lloyd's Register reviewed more than
20 critical areas of asset management, including our processes for safety, information management, emergency response protocols and, most important, the way we manage risk.

These certifications show we are on the right track, but it doesn't mean we are perfect. It tells us that we know what we need to do in order to fix problems when they occur and that we have the right people working on solutions.

Since the tragic San Bruno accident, each and every employee here at PG&E has been a part of building a new safety culture and transforming the way we do our work. Our singular commitment to safe, reliable operations at PG&E has been driving unprecedented changes throughout our company and the industry. We are seeing results every day in the communities we serve.

And to you, our nearly 5,000 men and women in Gas Operations who have clocked tireless hours and accepted each challenge as an opportunity to

improve, you are moving us closer to our goal of becoming the safest, most reliable gas company in the country. Today's accomplishment is further proof of our progress. I couldn't be more proud of this team.

As we take a moment to celebrate this significant success, it is also important to understand that we haven't reached the finish line. We've done a great deal, but we still have more to do. Like an Olympic gold medal runner, soon after victory, we get back to conditioning for the next race.

Because of you, we are making tremendous strides. Thank you for your dedication and hard work.

Be safe,

Nick